

TABLE 1  
 Annual Report of Medicare Reconsideration Results:  
 National Summary of Final Decisions and Value of Contested Claims  
 for Cases Decided During 2003, by Service

Appealed Service	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ w/drawn
Practitioner Services	4,880	3,343	68.50	667	13.67	666	13.65	204	4.18	\$6,900,808	\$894,418	\$4,776,123	\$941,791	\$288,476
OPD Mental Health	83	57	68.67	17	20.48	7	8.43	2	2.41	\$140,485	\$26,235	\$99,017	\$11,848	\$3,385
Hospice Care	1	1	100.00	0	0.00	0	0.00	0	0.00	\$1,391	\$0	\$1,391	-	\$0
Non-Medicare Benefit	3,194	2,747	86.01	115	3.60	274	8.58	58	1.82	\$3,008,301	\$103,134	\$2,592,470	\$258,070	\$54,628
Emergency Room	728	480	65.93	124	17.03	109	14.97	15	2.06	\$664,664	\$108,191	\$443,262	\$99,517	\$13,695
Inpatient Hospital	1,682	1,073	63.79	238	14.15	320	19.02	51	3.03	\$17,476,014	\$2,332,559	\$11,288,757	\$3,324,806	\$529,891
Clinic (Lab, X-ray)	1,706	1,056	61.90	176	10.32	419	24.56	55	3.22	\$1,552,102	\$154,209	\$966,652	\$381,202	\$50,038
Nursing Home Care	2,755	1,677	60.87	860	31.22	175	6.35	43	1.56	\$43,137,735	\$11,524,273	\$28,200,022	\$2,740,146	\$673,293
Therapies	486	356	73.25	64	13.17	47	9.67	19	3.91	\$574,496	\$72,699	\$423,779	\$55,558	\$22,460
Ambulance	755	501	66.36	33	4.37	176	23.31	45	5.96	\$933,724	\$40,812	\$619,597	\$217,663	\$55,652
Home Health Care	201	125	62.19	46	22.89	23	11.44	7	3.48	\$676,013	\$151,346	\$423,770	\$77,355	\$23,543
DME/Medical Supplies	3,224	2,670	82.82	252	7.82	212	6.58	90	2.79	\$3,427,273	\$257,790	\$2,848,442	\$225,367	\$95,675
TOTAL All Services	19,695	14,086	71.52	2,592	13.16	2428	12.33	589	2.99	\$78,493,005	\$15,665,666	\$52,683,280	\$8,333,323	\$1,810,736

Dollar figures are estimates based on records received during 2003 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned. Partial overturns are included with Overturns.

Center for Health Dispute Resolution

TABLE 2  
 Annual Report of Medicare Reconsideration Results:  
 National Summary of Final Decisions and Value of Contested Claims  
 for Cases Decided During 2003, by Region

Region	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ w/drawn
01: Boston	761	588	77.27	134	17.61	29	3.8108	10	1.31406	\$5,446,723	\$1,101,120	\$4,186,802	\$144,039	\$14,763
02: New York	2,107	1,327	62.98	450	21.36	285	13.5263	45	2.13574	\$11,159,376	\$3,784,142	\$6,010,079	\$1,181,159	\$183,997
03: Philadelphia	2,028	1,581	77.96	255	12.57	151	7.4458	41	2.02170	\$8,133,402	\$1,443,450	\$5,928,104	\$616,254	\$145,594
04: Atlanta	2,215	1,351	60.99	316	14.27	481	21.7156	67	3.02483	\$7,022,867	\$1,494,432	\$4,063,361	\$1,285,663	\$179,411
05: Chicago	864	585	67.71	181	20.95	72	8.3333	26	3.00926	\$4,199,492	\$1,509,228	\$2,169,180	\$411,880	\$109,204
06: Dallas	1,413	639	45.22	152	10.76	543	38.4289	79	5.59094	\$4,726,449	\$933,763	\$1,936,772	\$1,657,262	\$198,653
07: Kansas City	320	221	69.06	53	16.56	38	11.8750	8	2.50000	\$1,145,332	\$287,403	\$630,318	\$179,956	\$47,655
08: Denver	406	318	78.33	30	7.39	48	11.8227	10	2.46305	\$1,395,633	\$190,883	\$1,073,116	\$120,536	\$11,098
09: San Francisco	8,605	6,758	78.54	859	9.98	706	8.2045	282	3.27716	\$31,580,630	\$3,983,653	\$24,336,966	\$2,375,631	\$884,381
10: Seattle	976	718	73.57	162	16.60	75	7.6844	21	2.15164	\$3,683,101	\$937,593	\$2,348,582	\$360,943	\$35,983
TOTAL All Regions	19,695	14,086	71.52	2,592	13.16	2428	12.3280	589	2.99061	\$78,493,005	\$15,665,666	\$52,683,280	\$8,333,323	\$1,810,736

Dollar figures are estimates based on records received during 2003 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned. Partial overturns are included with Overturns.

Center for Health Dispute Resolution

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National Summary of Final Decisions and Value of Contested Claims  
for Cases Decided During 2003, by Region and Service

----- Region=01: Boston -----

Appealed Service	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	761	588	77.27	134	17.61	29	3.81	10	1.31	\$5,446,723	\$1,101,120	\$4,186,802
Practitioner Services	186	145	77.96	27	14.52	8	4.30	6	3.23	\$263,023	\$33,938	\$209,287
OPD Mental Health	4	3	75.00	1	25.00	0	0.00	0	0.00	\$6,770	\$1,693	\$5,078
Non-Medicare Benefit	82	76	92.68	2	2.44	3	3.66	1	1.22	\$77,233	\$1,884	\$71,581
Emergency Room	10	10	100.00	0	0.00	0	0.00	0	0.00	\$9,130	\$0	\$9,130
Inpatient Hospital	56	48	85.71	7	12.50	1	1.79	0	0.00	\$581,841	\$57,145	\$514,306
Clinic (Lab, X-ray)	41	29	70.73	4	9.76	7	17.07	1	2.44	\$37,301	\$3,639	\$26,384
Nursing Home Care	277	191	68.95	79	28.52	7	2.53	0	0.00	\$4,337,260	\$978,624	\$3,249,031
Therapies	10	7	70.00	3	30.00	0	0.00	0	0.00	\$11,821	\$2,955	\$8,866
Ambulance	17	13	76.47	2	11.76	2	11.76	0	0.00	\$21,024	\$2,473	\$16,077
Home Health Care	8	3	37.50	4	50.00	0	0.00	1	12.50	\$26,906	\$13,453	\$10,090
DME/Medical Supplies	70	63	90.00	5	7.14	1	1.43	1	1.43	\$74,414	\$5,315	\$66,972

----- Region=02: New York -----

Appealed Service	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	2,107	1,327	62.98	450	21.36	285	13.53	45	2.14	\$11,159,376	\$3,784,142	\$6,010,079
Practitioner Services	526	332	63.12	83	15.78	94	17.87	17	3.23	\$743,817	\$112,421	\$474,431
OPD Mental Health	9	8	88.89	1	11.11	0	0.00	0	0.00	\$15,233	\$1,693	\$13,541
Non-Medicare Benefit	151	123	81.46	8	5.30	17	11.26	3	1.99	\$142,221	\$7,535	\$115,849
Emergency Room	26	14	53.85	4	15.38	8	30.77	0	0.00	\$23,738	\$3,196	\$13,239
Inpatient Hospital	255	145	56.86	55	21.57	49	19.22	6	2.35	\$2,649,455	\$545,476	\$1,532,528
Clinic (Lab, X-ray)	272	178	65.44	20	7.35	68	25.00	6	2.21	\$247,463	\$17,741	\$162,398
Nursing Home Care	433	172	39.72	229	52.89	27	6.24	5	1.15	\$6,779,905	\$3,021,990	\$3,256,860
Therapies	60	44	73.33	8	13.33	6	10.00	2	3.33	\$70,925	\$9,457	\$52,012
Ambulance	43	40	93.02	2	4.65	1	2.33	0	0.00	\$53,179	\$2,473	\$49,469
Home Health Care	35	22	62.86	9	25.71	3	8.57	1	2.86	\$117,714	\$30,269	\$73,992
DME/Medical Supplies	297	249	83.84	31	10.44	12	4.04	5	1.68	\$315,726	\$31,891	\$265,762

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----- Region=03: Philadelphia -----

Appealed Service	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	2,028	1,581	77.96	255	12.57	151	7.45	41	2.02	\$8,133,402	\$1,443,450	\$5,928,104
Practitioner Services	343	258	75.22	56	16.33	20	5.83	9	2.62	\$485,036	\$74,947	\$369,080
OPD Mental Health	5	5	100.00	0	0.00	0	0.00	0	0.00	\$8,463	\$0	\$8,463
Non-Medicare Benefit	397	354	89.17	13	3.27	21	5.29	9	2.27	\$373,918	\$12,244	\$333,418
Emergency Room	119	97	81.51	14	11.76	7	5.88	1	0.84	\$108,647	\$12,326	\$89,018
Inpatient Hospital	193	142	73.58	25	12.95	20	10.36	6	3.11	\$2,005,274	\$249,360	\$1,485,773
Clinic (Lab, X-ray)	127	89	70.08	21	16.54	15	11.81	2	1.57	\$115,543	\$19,106	\$80,971
Nursing Home Care	280	179	63.93	80	28.57	18	6.43	3	1.07	\$4,384,234	\$1,017,769	\$3,037,648
Therapies	176	137	77.84	25	14.20	10	5.68	4	2.27	\$208,048	\$27,779	\$163,719
Ambulance	77	48	62.34	4	5.19	24	31.17	1	1.30	\$95,227	\$4,947	\$59,363
Home Health Care	8	5	62.50	3	37.50	0	0.00	0	0.00	\$26,906	\$10,090	\$16,816
DME/Medical Supplies	303	267	88.12	14	4.62	16	5.28	6	1.98	\$322,104	\$14,883	\$283,834

----- Region=04: Atlanta -----

Appealed Service	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	2,215	1,351	60.99	316	14.27	481	21.72	67	3.02	\$7,022,867	\$1,494,432	\$4,063,361
Practitioner Services	683	402	58.86	91	13.32	161	23.57	29	4.25	\$965,830	\$122,320	\$574,832
OPD Mental Health	5	3	60.00	1	20.00	1	20.00	0	0.00	\$8,463	\$846	\$5,924
Hospice Care	1	1	100.00	0	0.00	0	0.00	0	0.00	\$1,391	\$0	\$1,391
Non-Medicare Benefit	353	286	81.02	19	5.38	43	12.18	5	1.42	\$332,477	\$16,012	\$271,256
Emergency Room	70	31	44.29	17	24.29	20	28.57	2	2.86	\$63,910	\$15,065	\$28,760
Inpatient Hospital	155	70	45.16	34	21.94	45	29.03	6	3.87	\$1,610,453	\$327,286	\$753,276
Clinic (Lab, X-ray)	260	130	50.00	25	9.62	98	37.69	7	2.69	\$236,545	\$20,925	\$120,092
Nursing Home Care	207	117	56.52	66	31.88	21	10.14	3	1.45	\$3,241,202	\$915,992	\$1,949,419
Therapies	38	20	52.63	6	15.79	10	26.32	2	5.26	\$44,919	\$7,093	\$23,642
Ambulance	44	18	40.91	4	9.09	22	50.00	0	0.00	\$54,416	\$4,947	\$22,261
Home Health Care	17	9	52.94	4	23.53	4	23.53	0	0.00	\$57,175	\$13,453	\$30,269
DME/Medical Supplies	382	264	69.11	49	12.83	56	14.66	13	3.40	\$406,085	\$50,495	\$282,240

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----- Region=05: Chicago -----

Appealed Service	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	864	585	67.71	181	20.95	72	8.33	26	3.01	\$4,199,492	\$1,509,228	\$2,169,180
Practitioner Services	242	177	73.14	35	14.46	18	7.44	12	4.96	\$342,212	\$46,665	\$253,124
OPD Mental Health	6	4	66.67	1	16.67	0	0.00	1	16.67	\$10,156	\$1,693	\$6,770
Non-Medicare Benefit	107	88	82.24	11	10.28	6	5.61	2	1.87	\$100,779	\$9,890	\$83,355
Emergency Room	12	7	58.33	2	16.67	3	25.00	0	0.00	\$10,956	\$1,826	\$6,391
Inpatient Hospital	72	33	45.83	19	26.39	18	25.00	2	2.78	\$748,081	\$187,020	\$353,261
Clinic (Lab, X-ray)	78	59	75.64	9	11.54	8	10.26	2	2.56	\$70,964	\$7,733	\$54,133
Nursing Home Care	173	68	39.31	90	52.02	11	6.36	4	2.31	\$2,708,831	\$1,236,980	\$1,236,980
Therapies	18	14	77.78	2	11.11	0	0.00	2	11.11	\$21,278	\$2,364	\$16,549
Ambulance	38	34	89.47	0	0.00	4	10.53	0	0.00	\$46,995	\$0	\$42,048
Home Health Care	6	4	66.67	1	16.67	1	16.67	0	0.00	\$20,180	\$3,363	\$13,453
DME/Medical Supplies	112	97	86.61	11	9.82	3	2.68	1	0.89	\$119,062	\$11,694	\$103,116

----- Region=06: Dallas -----

Appealed Service	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	1,413	639	45.22	152	10.76	543	38.43	79	5.59	\$4,726,449	\$933,763	\$1,936,772
Practitioner Services	399	172	43.11	35	8.77	172	43.11	20	5.01	\$564,226	\$48,786	\$243,932
OPD Mental Health	5	2	40.00	0	0.00	3	60.00	0	0.00	\$8,463	\$0	\$3,385
Non-Medicare Benefit	166	126	75.90	6	3.61	32	19.28	2	1.20	\$156,349	\$5,180	\$119,145
Emergency Room	53	21	39.62	1	1.89	30	56.60	1	1.89	\$48,389	\$913	\$19,173
Inpatient Hospital	230	87	37.83	46	20.00	91	39.57	6	2.61	\$2,389,705	\$472,746	\$909,127
Clinic (Lab, X-ray)	181	47	25.97	9	4.97	121	66.85	4	2.21	\$164,672	\$8,188	\$42,760
Nursing Home Care	64	22	34.38	27	42.19	12	18.75	3	4.69	\$1,002,111	\$360,134	\$407,107
Therapies	32	14	43.75	3	9.38	12	37.50	3	9.38	\$37,827	\$3,546	\$16,549
Ambulance	85	16	18.82	1	1.18	32	37.65	36	42.35	\$105,121	\$1,237	\$19,788
Home Health Care	17	6	35.29	4	23.53	6	35.29	1	5.88	\$57,175	\$11,771	\$21,861
DME/Medical Supplies	181	126	69.61	20	11.05	32	17.68	3	1.66	\$192,412	\$21,261	\$133,944

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Center for Health Dispute Resolution

TABLE 3  
 Annual Report of Medicare Reconsideration Results:  
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 for Cases Decided During 2003, by Region and Service

----- Region=07: Kansas City -----

Appealed Service	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	320	221	69.06	53	16.56	38	11.88	8	2.50	\$1,145,332	\$287,403	\$630,318
Practitioner Services	91	60	65.93	20	21.98	9	9.89	2	2.20	\$128,683	\$25,454	\$87,674
Non-Medicare Benefit	77	66	85.71	4	5.19	5	6.49	2	2.60	\$72,523	\$3,297	\$62,634
Emergency Room	11	8	72.73	2	18.18	1	9.09	0	0.00	\$10,043	\$1,826	\$7,304
Inpatient Hospital	34	21	61.76	5	14.71	7	20.59	1	2.94	\$353,261	\$46,755	\$223,385
Clinic (Lab, X-ray)	27	18	66.67	1	3.70	8	29.63	0	0.00	\$24,564	\$910	\$16,376
Nursing Home Care	32	9	28.13	16	50.00	5	15.63	2	6.25	\$501,055	\$203,554	\$187,896
Therapies	7	5	71.43	1	14.29	1	14.29	0	0.00	\$8,275	\$1,182	\$5,910
Ambulance	6	4	66.67	1	16.67	0	0.00	1	16.67	\$7,420	\$1,237	\$4,947
Home Health Care	1	1	100.00	0	0.00	0	0.00	0	0.00	\$3,363	\$0	\$3,363
DME/Medical Supplies	34	29	85.29	3	8.82	2	5.88	0	0.00	\$36,144	\$3,189	\$30,828

----- Region=08: Denver -----

Appealed Service	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	406	318	78.33	30	7.39	48	11.82	10	2.46	\$1,395,633	\$190,883	\$1,073,116
Practitioner Services	87	69	79.31	8	9.20	7	8.05	3	3.45	\$123,027	\$10,606	\$98,280
OPD Mental Health	2	1	50.00	1	50.00	0	0.00	0	0.00	\$3,385	\$1,693	\$1,693
Non-Medicare Benefit	125	103	82.40	1	0.80	16	12.80	5	4.00	\$117,733	\$942	\$97,012
Emergency Room	5	1	20.00	1	20.00	3	60.00	0	0.00	\$4,565	\$913	\$913
Inpatient Hospital	41	32	78.05	5	12.20	4	9.76	0	0.00	\$425,991	\$46,755	\$337,676
Clinic (Lab, X-ray)	25	16	64.00	2	8.00	6	24.00	1	4.00	\$22,745	\$1,820	\$14,557
Nursing Home Care	38	27	71.05	9	23.68	2	5.26	0	0.00	\$595,003	\$125,264	\$438,423
Therapies	6	5	83.33	1	16.67	0	0.00	0	0.00	\$7,093	\$591	\$6,501
Ambulance	29	18	62.07	1	3.45	9	31.03	1	3.45	\$35,865	\$1,237	\$22,261
Home Health Care	4	3	75.00	0	0.00	1	25.00	0	0.00	\$13,453	\$0	\$10,090
DME/Medical Supplies	44	43	97.73	1	2.27	0	0.00	0	0.00	\$46,774	\$1,063	\$45,711

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----- Region=09: San Francisco -----

Appealed Service	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	8,605	6,758	78.54	859	9.98	706	8.20	282	3.28	\$31,580,630	\$3,983,653	\$24,336,966
Practitioner Services	2,014	1,500	74.48	262	13.01	158	7.85	94	4.67	\$2,847,997	\$350,697	\$2,140,947
OPD Mental Health	38	24	63.16	11	28.95	2	5.26	1	2.63	\$64,318	\$16,926	\$42,315
Non-Medicare Benefit	1,618	1,418	87.64	44	2.72	127	7.85	29	1.79	\$1,523,929	\$40,500	\$1,336,499
Emergency Room	410	280	68.29	82	20.00	37	9.02	11	2.68	\$374,330	\$71,214	\$259,292
Inpatient Hospital	606	475	78.38	36	5.94	72	11.88	23	3.80	\$6,296,352	\$337,676	\$4,971,625
Clinic (Lab, X-ray)	641	447	69.73	77	12.01	85	13.26	32	4.99	\$583,175	\$66,870	\$409,860
Nursing Home Care	1,104	811	73.46	208	18.84	62	5.62	23	2.08	\$17,286,410	\$2,912,384	\$13,043,097
Therapies	122	98	80.33	13	10.66	6	4.92	5	4.10	\$144,215	\$15,367	\$115,845
Ambulance	372	273	73.39	14	3.76	79	21.24	6	1.61	\$460,060	\$17,314	\$337,625
Home Health Care	93	65	69.89	19	20.43	5	5.38	4	4.30	\$312,782	\$62,220	\$220,293
DME/Medical Supplies	1,587	1,367	86.14	93	5.86	73	4.60	54	3.40	\$1,687,060	\$92,485	\$1,459,568

----- Region=10: Seattle -----

Appealed Service	Recons Decided 2003	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	976	718	73.57	162	16.60	75	7.68	21	2.15	\$3,683,101	\$937,593	\$2,348,582
Practitioner Services	309	228	73.79	50	16.18	19	6.15	12	3.88	\$436,957	\$68,584	\$324,536
OPD Mental Health	9	7	77.78	1	11.11	1	11.11	0	0.00	\$15,233	\$1,693	\$11,848
Non-Medicare Benefit	118	107	90.68	7	5.93	4	3.39	0	0.00	\$111,139	\$5,651	\$101,721
Emergency Room	12	11	91.67	1	8.33	0	0.00	0	0.00	\$10,956	\$913	\$10,043
Inpatient Hospital	40	20	50.00	6	15.00	13	32.50	1	2.50	\$415,601	\$62,340	\$207,800
Clinic (Lab, X-ray)	54	43	79.63	8	14.81	3	5.56	0	0.00	\$49,129	\$7,278	\$39,121
Nursing Home Care	147	81	55.10	56	38.10	10	6.80	0	0.00	\$2,301,723	\$751,583	\$1,393,560
Therapies	17	12	70.59	2	11.76	2	11.76	1	5.88	\$20,096	\$2,364	\$14,185
Ambulance	44	37	84.09	4	9.09	3	6.82	0	0.00	\$54,416	\$4,947	\$45,759
Home Health Care	12	7	58.33	2	16.67	3	25.00	0	0.00	\$40,359	\$6,727	\$23,543
DME/Medical Supplies	214	165	77.10	25	11.68	17	7.94	7	3.27	\$227,493	\$25,513	\$176,466

Dollar figures are estimates based on records received during 2003 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned. Partial overturns are included with Overturns.

TABLE 4  
Annual Report of Medicare Reconsideration Results:  
National Summary of Final Decisions and Value of Contested Claims  
for Cases Decided During 2003, by Case Class and Service

----- Appeal Class=Standard Service Denial -----											
Appealed Service	Recons Decided 2003	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
Practitioner Services	1,961	9.96	1,493	76.13	289	14.74	82	4.18	97	4.94645	\$2,773,050
OPD Mental Health	36	0.18	26	72.22	8	22.22	1	2.78	1	2.77778	\$60,933
Non-Medicare Benefit	1,997	10.14	1,771	88.68	59	2.95	127	6.36	40	2.00300	\$1,880,894
Emergency Room	4	0.02	3	75.00	1	25.00	0	0.00	0	0.00000	\$3,652
Inpatient Hospital	26	0.13	18	69.23	2	7.69	5	19.23	1	3.84615	\$270,141
Clinic (Lab, X-ray)	455	2.31	330	72.53	50	10.99	62	13.63	13	2.85714	\$413,954
Nursing Home Care	4	0.02	2	50.00	1	25.00	1	25.00	0	0.00000	\$62,632
Therapies	252	1.28	189	75.00	40	15.87	15	5.95	8	3.17460	\$297,887
Ambulance	46	0.23	38	82.61	1	2.17	6	13.04	1	2.17391	\$56,889
Home Health Care	88	0.45	55	62.50	23	26.14	7	7.95	3	3.40909	\$295,966
DME/Medical Supplies	2,286	11.61	1,936	84.69	173	7.57	110	4.81	67	2.93088	\$2,430,132
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CLASS	7,155	36.33	5,861		647		416		231		\$8,546,131

----- Appeal Class=Standard Claim Denial -----											
Appealed Service	Recons Decided 2003	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
Practitioner Services	2,493	12.66	1,516	60.81	319	12.80	575	23.06	83	3.32932	\$3,525,351
OPD Mental Health	43	0.22	27	62.79	9	20.93	6	13.95	1	2.32558	\$72,781
Hospice Care	1	0.01	1	100.00	0	0.00	0	0.00	0	0.00000	\$1,391
Non-Medicare Benefit	916	4.65	719	78.49	47	5.13	138	15.07	12	1.31004	\$862,744
Emergency Room	719	3.65	473	65.79	122	16.97	109	15.16	15	2.08623	\$656,447
Inpatient Hospital	1,230	6.25	747	60.73	164	13.33	286	23.25	33	2.68293	\$12,779,725
Clinic (Lab, X-ray)	1,109	5.63	606	54.64	116	10.46	350	31.56	37	3.33634	\$1,008,957
Nursing Home Care	610	3.10	279	45.74	232	38.03	87	14.26	12	1.96721	\$9,551,368
Therapies	162	0.82	114	70.37	12	7.41	28	17.28	8	4.93827	\$191,499
Ambulance	693	3.52	448	64.65	32	4.62	169	24.39	44	6.34921	\$857,047
Home Health Care	57	0.29	34	59.65	4	7.02	16	28.07	3	5.26316	\$191,705
DME/Medical Supplies	828	4.20	642	77.54	68	8.21	99	11.96	19	2.29469	\$880,205
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CLASS	8,861	44.99	5,606		1,125		1863		267		\$30,579,220

Center for Health Dispute Resolution



TABLE 4  
 Annual Report of Medicare Reconsideration Results:  
 National Summary of Final Decisions and Value of Contested Claims  
 for Cases Decided During 2003, by Case Class and Service

----- Appeal Class=Expedited Appeal -----

Appealed Service	Recons Decided 2003	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
Practitioner Services	426	2.16	334	78.40	59	13.85	9	2.11	24	5.63380	\$602,407
OPD Mental Health	4	0.02	4	100.00	0	0.00	0	0.00	0	0.00000	\$6,770
Non-Medicare Benefit	281	1.43	257	91.46	9	3.20	9	3.20	6	2.13523	\$264,663
Emergency Room	5	0.03	4	80.00	1	20.00	0	0.00	0	0.00000	\$4,565
Inpatient Hospital	426	2.16	308	72.30	72	16.90	29	6.81	17	3.99061	\$4,426,149
Clinic (Lab, X-ray)	142	0.72	120	84.51	10	7.04	7	4.93	5	3.52113	\$129,190
Nursing Home Care	2,141	10.87	1,396	65.20	627	29.29	87	4.06	31	1.44792	\$33,523,735
Therapies	72	0.37	53	73.61	12	16.67	4	5.56	3	4.16666	\$85,110
Ambulance	16	0.08	15	93.75	0	0.00	1	6.25	0	0.00000	\$19,788
Home Health Care	56	0.28	36	64.29	19	33.93	0	0.00	1	1.78571	\$188,342
DME/Medical Supplies	110	0.56	92	83.64	11	10.00	3	2.73	4	3.63636	\$116,936
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CLASS	3,679	18.68	2,619		820		149		91		\$39,367,654
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	19,695	100.00	14,086		2,592		2428		589		\$78,493,005

TABLE 5 - 2003  
Annual Report of Medicare Reconsideration Activity:  
Reconsiderations Received During 2003, and Distribution of Final  
Decisions, by Region and Plan

----- Region=01: BOSTON -----													
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% wthDr
H0752	OXFORD HEALTH PLANS (CT), INC.	1,320	12.88	17	0	12	70.59	5	29.41	0	0.00	0	0.00
H0755	HEALTH NET OF CONNECTICUT	27,853	6.89	192	0	148	77.08	37	19.27	5	2.60	2	1.04
H0759	MEDSPAN HEALTH OPTIONS	0	-	1	0	0	0.00	0	0.00	1	100.00	0	0.00
H2204	HARVARD PILGRIM HEALTH CARE OF NEW EN	1,125	0.89	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H2206	HARVARD PILGRIM HEALTH CARE	35,468	0.93	33	0	24	72.73	5	15.15	4	12.12	0	0.00
H2218	HARBOR HEALTH SERVICES	106	0.00	0	-	-	-	-	-	-	-	-	-
H2219	FALLON COMMUNITY HEALTH PLAN	166	12.05	2	0	2	100.00	0	0.00	0	0.00	0	0.00
H2220	UPHAMS CORNER HEALTH COMMITTEE, INC.	88	0.00	0	-	-	-	-	-	-	-	-	-
H2221	ELDER SERV PLN/CAMBRIDGE HLTH ALLIANC	97	0.00	0	-	-	-	-	-	-	-	-	-
H2251	HMO BLUE	0	-	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H2256	TUFTS ASSOCIATED HMO, INC.	61,900	2.29	142	0	121	85.21	14	9.86	3	2.11	4	2.82
H2259	EVERCARE	5,503	0.18	1	0	0	0.00	1	100.00	0	0.00	0	0.00
H2261	BLUE CROSS & BLUE SHIELD-MASSACHUSETT	35,207	1.42	50	0	37	74.00	11	22.00	1	2.00	1	2.00
H4102	UNITED HEALTH PLANS OF NEW ENGLAND, I	15,144	1.32	20	0	14	70.00	6	30.00	0	0.00	0	0.00
H4152	COORDINATED HEALTH PARTNERS	42,504	4.23	180	0	144	80.00	32	17.78	2	1.11	2	1.11
H9001	FALLON COMMUNITY HEALTH PLAN, INC.	33,692	3.59	121	0	84	69.42	23	19.01	13	10.74	1	0.83
----- Region=02: NEW YORK -----													
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% wthDr
H0102	UNITED HEALTHCARE INSURANCE CO	254	3.94	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H0103	UNITED HEALTHCARE INSURANCE CO	35	0.00	0	-	-	-	-	-	-	-	-	-
H3107	OXFORD HEALTH PLANS (NJ), INC.	1,236	10.52	13	0	13	100.00	0	0.00	0	0.00	0	0.00
H3108	AETNA HEALTH, INC	5,817	1.03	6	0	5	83.33	0	0.00	1	16.67	0	0.00
H3109	HORIZON HEALTHCARE OF NJ	46,103	0.59	27	0	20	74.07	4	14.81	3	11.11	0	0.00
H3152	AETNA U.S. HEALTHCARE, INC.	23,020	5.04	116	0	67	57.76	13	11.21	32	27.59	4	3.45
H3154	HORIZON HEALTHCARE OF NEW JERSEY, INC	10,357	7.82	81	0	49	60.49	20	24.69	11	13.58	1	1.23
H3156	AMERIHEALTH HMO_INC	2,957	3.72	11	0	10	90.91	0	0.00	1	9.09	0	0.00
H3164	AMERICHOICE OF NEW JERSEY, INC	1,820	3.30	6	0	1	16.67	0	0.00	5	83.33	0	0.00
H3304	EXCELLUS HEALTH PLAN, INC.	224	13.39	3	0	3	100.00	0	0.00	0	0.00	0	0.00
H3305	ROCHESTER AREA HMO/ DBA PREFERRED CAR	46,236	2.51	116	0	58	50.00	54	46.55	4	3.45	0	0.00
H3307	OXFORD HEALTH PLANS (NY) INC.	68,433	6.06	415	0	319	76.87	80	19.28	11	2.65	5	1.20
H3312	AETNA U.S. HEALTHCARE, INC.	18,393	6.03	111	0	60	54.05	18	16.22	32	28.83	1	0.90
H3314	HIP OF GREATER NEW YORK	5,174	6.18	32	0	13	40.63	4	12.50	12	37.50	3	9.38
H3321	INDEPENDENT LIVING SRVCS OF CEN NY	250	0.00	0	-	-	-	-	-	-	-	-	-
H3322	SENIOR CARE CONNECTION, INC.	82	0.00	0	-	-	-	-	-	-	-	-	-
H3323	GROUP HEALTH INCORPORATED	761	6.57	5	0	4	80.00	0	0.00	1	20.00	0	0.00

TABLE 5 - 2003  
Annual Report of Medicare Reconsideration Activity:  
Reconsiderations Received During 2003, and Distribution of Final  
Decisions, by Region and Plan

----- Region=02: NEW YORK -----

(continued)

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3324	HEALTHNOW NEW YORK, INC	100	0.00	0	-	-	-	-	-	-	-	-	-
H3325	MANAGED HEALTH, INC	17	0.00	0	-	-	-	-	-	-	-	-	-
H3326	UNITED HEALTHCARE INSURANCE OF NY	55	0.00	0	-	-	-	-	-	-	-	-	-
H3330	HIP OF GREATER NEW YORK	104,880	3.03	318	0	124	38.99	73	22.96	111	34.91	10	3.14
H3351	EXCELLUS HEALTH PLAN, INC.	33,221	4.33	144	0	121	84.03	20	13.89	2	1.39	1	0.69
H3356	EXCELLUS HEALTH PLAN, INC.	24,485	0.98	24	0	18	75.00	2	8.33	0	0.00	4	16.67
H3359	MANAGED HEALTH, INC.	17,631	0.45	8	0	6	75.00	2	25.00	0	0.00	0	0.00
H3361	WELLCARE_OF NEW YORK, INC.	651	3.07	2	0	1	50.00	0	0.00	1	50.00	0	0.00
H3362	INDEPENDENT HEALTH ASSOC.	22,475	2.98	67	0	57	85.07	5	7.46	5	7.46	0	0.00
H3366	HEALTH NET OF NY	6,002	3.50	21	0	17	80.95	3	14.29	1	4.76	0	0.00
H3370	EMPIRE BLUE CROSS-BLUE SHIELD	51,830	6.35	329	0	210	63.83	102	31.00	13	3.95	4	1.22
H3379	UNITED HEALTHCARE OF NEW YORK, INC.	9,187	1.42	13	0	8	61.54	3	23.08	0	0.00	2	15.38
H3384	HEALTHNOW\BLUE CROSS BLUE SHIELD OF W	34,462	2.70	93	0	68	73.12	19	20.43	4	4.30	2	2.15
H3385	NEW YORK CARE PLUS INS	0	-	1	0	0	0.00	1	100.00	0	0.00	0	0.00
H3387	AMERICHOICE OF NEW YORK, INC	2,380	2.52	6	0	0	0.00	0	0.00	6	100.00	0	0.00
H3388	CAPITAL DISTRICT PHYSICIANS' HP, INC.	8,359	6.34	53	0	35	66.04	6	11.32	11	20.75	1	1.89
H4003	MMM HEALTHCARE, INC.	25,570	0.35	9	0	8	88.89	1	11.11	0	0.00	0	0.00
H6331	BORO MEDICAL CENTER	3,897	0.00	0	-	-	-	-	-	-	-	-	-
H6334	NY HOTEL TRADES COUNCIL&HOTEL ASSN OF	3,792	0.00	0	-	-	-	-	-	-	-	-	-
H9101	ELDERPLAN, INC. - SHMO	11,812	6.43	76	0	31	40.79	20	26.32	18	23.68	7	9.21

----- Region=03: PHILADELPHIA -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
90091	UNITED MINE WORKERS OF AMERICA	51,221	0.31	16	0	13	81.25	1	6.25	2	12.50	0	0.00
H0954	KAISER FNDN HP OF THE MID-ATLANTIC ST	0	-	26	0	21	80.77	2	7.69	3	11.54	0	0.00
H2108	ELDER HEALTH MARYLAND HMO, INC.	2,833	2.12	6	0	2	33.33	0	0.00	4	66.67	0	0.00
H2109	HOPKINS ELDERPLUS	134	0.00	0	-	-	-	-	-	-	-	-	-
H2110	AETNA HEALTH PLAN	2,690	1.49	4	0	1	25.00	1	25.00	2	50.00	0	0.00
H2150	KAISER FNDN HP OF THE MID-ATLANTIC ST	28,561	3.12	89	0	60	67.42	11	12.36	17	19.10	1	1.12
H2155	EVERCARE	2,868	0.00	0	-	-	-	-	-	-	-	-	-
H3615	COVENTRY HEALTH & LIFE INSURANCE	4	0.00	0	-	-	-	-	-	-	-	-	-
H3673	HEALTHAMERICA PA,DBA HEALTHASSURANCE	1,051	0.00	0	-	-	-	-	-	-	-	-	-
H3907	UPMC HEALTH PLAN	13,735	1.82	25	0	18	72.00	4	16.00	3	12.00	0	0.00
H3908	TRUSTEES OF THE UNIVERSITY OF PENNSYL	138	0.00	0	-	-	-	-	-	-	-	-	-
H3909	INDEPENDENCE BLUE CROSS	22,738	3.03	69	0	59	85.51	7	10.14	2	2.90	1	1.45

TABLE 5 - 2003  
Annual Report of Medicare Reconsideration Activity:  
Reconsiderations Received During 2003, and Distribution of Final  
Decisions, by Region and Plan

----- Region=03: PHILADELPHIA -----  
(continued)

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3911	HEALTHAMERICA PI,DBA HEALTHASSU	2,472	0.00	0	-	-	-	-	-	-	-	-	-
H3912	UNITED HEALTHCARE INSURANCE COMPANY	335	0.00	0	-	-	-	-	-	-	-	-	-
H3913	UPMC HEALTH BENEFITS, INC.	266	0.00	0	-	-	-	-	-	-	-	-	-
H3914	AETNA HEALTH, INC.	2,539	0.79	2	0	0	0.00	2	100.00	0	0.00	0	0.00
H3915	COVENTRY HEALTH AND LIFE INSURANCE	1	0.00	0	-	-	-	-	-	-	-	-	-
H3916	HIGHMARK INC.	19	105.26	2	0	2	100.00	0	0.00	0	0.00	0	0.00
H3931	AETNA U.S. HEALTHCARE, INC.	21,349	2.86	61	0	38	62.30	2	3.28	18	29.51	3	4.92
H3949	HEALTH_NET OF PENNSYLVANIA, INC.	3,403	2.06	7	0	1	14.29	1	14.29	5	71.43	0	0.00
H3952	KEYSTONE HEALTH PLAN EAST, INC.	137,960	3.13	432	0	346	80.09	37	8.56	33	7.64	16	3.70
H3954	GEISINGER HEALTH PLAN	33,882	3.34	113	0	94	83.19	15	13.27	2	1.77	2	1.77
H3957	KEYSTONE HEALTH PLAN WEST, INC.	188,198	4.49	845	0	704	83.31	84	9.94	45	5.33	12	1.42
H3959	HEALTHAMERICA PENNSYLVANIA, INC.	29,551	4.33	128	0	98	76.56	23	17.97	4	3.13	3	2.34
H3962	KEYSTONE HEALTH PLAN CENTRAL, INC.	19,963	5.86	117	0	87	74.36	26	22.22	3	2.56	1	0.85
H3963	INDEPENDENCE BLUE CROSS	0	-	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H3963	INDEPENDENCE BLUE CROSS	0	-	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H3964	HEALTH PARTNERS OF PHILADELPHIA INC	14,712	4.96	73	0	26	35.62	37	50.68	8	10.96	2	2.74
H3972	AMERICOICE OF PENNSYLVANIA, INC	8,172	0.49	4	0	3	75.00	1	25.00	0	0.00	0	0.00
H4103	HEALTH ASSURANCE PENNSYLVANIA	154	0.00	0	-	-	-	-	-	-	-	-	-
H4906	C & O HOSPITAL EMPLOYEES ASSOCIATION	2,875	0.00	0	-	-	-	-	-	-	-	-	-
H5102	HEALTH PLAN OF THE UPPER OHIO VALLEY	2,774	2.88	8	0	7	87.50	1	12.50	0	0.00	0	0.00
H5104	CARELINK HEALTH PLANS INC.	742	0.00	0	-	-	-	-	-	-	-	-	-
H5149	CARELINK HEALTH PLANS INC.	1,955	0.00	0	-	-	-	-	-	-	-	-	-

----- Region=04: ATLANTA -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0150	THE OATH OF ALABAMA, INC.	4,906	6.32	31	0	19	61.29	11	35.48	1	3.23	0	0.00
H0151	UNITED HEALTHCARE OF ALABAMA, INC.	24,050	0.42	10	0	8	80.00	2	20.00	0	0.00	0	0.00
H0154	VIVA HEALTH, INC.	14,477	2.21	32	0	25	78.13	5	15.63	2	6.25	0	0.00
H1010	CAPITAL GROUP HEALTH SVC OF FL	5,071	2.37	12	0	8	66.67	2	16.67	1	8.33	1	8.33
H1013	FOUNDATION HALTH A FLA HEALTH PLAN, I	20,518	3.90	80	0	46	57.50	14	17.50	16	20.00	4	5.00
H1016	AV-MED HEALTH PLAN INC	24,016	5.00	120	0	86	71.67	24	20.00	7	5.83	3	2.50
H1019	PHYSICIANS HEALTHCARE PLANS, INC	41,312	1.50	62	0	42	67.74	16	25.81	2	3.23	2	3.23
H1021	HEALTH OPTIONS, INC	327	0.00	0	-	-	-	-	-	-	-	-	-
H1026	HEALTH OPTIONS, INC	36,885	3.23	119	0	48	40.34	15	12.61	51	42.86	5	4.20
H1032	WELL CARE HMO, INC.	39,838	1.71	68	0	55	80.88	8	11.76	3	4.41	2	2.94

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----- Region=04: ATLANTA -----  
(continued)

Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1034	AMERICA'S HEALTH CHOICE MEDICAL PLAN	12,082	0.00	0	-	-	-	-	-	-	-	-	-
H1035	FLORIDA HEALTH CARE PLAN, INC.	16,679	1.02	17	0	15	88.24	2	11.76	0	0.00	0	0.00
H1036	HUMANA MEDICAL PLAN, INC	226,845	2.48	562	0	277	49.29	72	12.81	192	34.16	21	3.74
H1037	CHOICE CARE HEALTH PLAN	2,865	0.00	0	-	-	-	-	-	-	-	-	-
H1040	UNITED HEALTHCARE INSURANCE CO. OF IL	384	10.42	4	0	4	100.00	0	0.00	0	0.00	0	0.00
H1043	FLORIDA PACE CENTERS, INC.	8	0.00	0	-	-	-	-	-	-	-	-	-
H1045	PREFERRED CARE PARTNERS	3,939	1.02	4	0	1	25.00	0	0.00	3	75.00	0	0.00
H1047	HUMANA INSURANCE COMPANY	45	0.00	0	-	-	-	-	-	-	-	-	-
H1057	AV-MED H PLAN GAINSVILLE	0	-	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H1062	AV-MED H PLAN TAMPA	0	-	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H1071	HEALTH OPTIONS JACKSONVILE	0	-	27	0	1	3.70	1	3.70	24	88.89	1	3.70
H1076	VISTA HEALTHPLAN, INC.	8,873	6.99	62	0	43	69.35	9	14.52	9	14.52	1	1.61
H1078	NEIGHBORHOOD HEALTH PARTNERSHIP INC	34,856	9.21	321	0	169	52.65	32	9.97	108	33.64	12	3.74
H1080	UNITED HEALTHCARE OF FL, INC.	34,128	1.17	40	0	37	92.50	2	5.00	1	2.50	0	0.00
H1082	HEALTH OPTIONS WEST COAST	0	-	50	0	6	12.00	1	2.00	43	86.00	0	0.00
H1083	EVERCARE TAMPA	2,111	0.95	2	0	2	100.00	0	0.00	0	0.00	0	0.00
H1099	HEALTH FIRST HEALTH PLANS, INC.	16,287	7.80	127	0	104	81.89	21	16.54	1	0.79	1	0.79
H1106	PROVIDERS DIRECT HEALTH PLAN OF GA,IN	0	-	5	0	0	0.00	4	80.00	1	20.00	0	0.00
H1151	EVERCARE	2,635	0.00	0	-	-	-	-	-	-	-	-	-
H1168	BLUE CROSS BLUE SHIELD HEALTH CARE GA	19,315	3.37	65	0	48	73.85	11	16.92	3	4.62	3	4.62
H1169	ST JOSEPHS CARE MGT CORP	0	-	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H1170	KAISER FOUNDATION HP OF GA, INC.	13,884	1.80	25	0	23	92.00	2	8.00	0	0.00	0	0.00
H1804	HUMANA INSURANCE COMPANY	994	1.01	1	0	0	0.00	0	0.00	1	100.00	0	0.00
H1890	HUMANA - LOUISVILLE	0	-	2	0	1	50.00	0	0.00	1	50.00	0	0.00
H2502	FAMILY HEALTH CARE PLUS, INC.	781	5.12	4	0	1	25.00	0	0.00	2	50.00	1	25.00
H3403	UNITED HEALTHCARE INSURANCE CO.	570	0.00	0	-	-	-	-	-	-	-	-	-
H3449	PARTNERS NATIONAL HEALTH PLANS OF NC,	33,497	2.90	97	0	64	65.98	23	23.71	6	6.19	4	4.12
H3455	QUALCHOICE OF NORTH CAROLINA INC,	0	-	8	0	7	87.50	1	12.50	0	0.00	0	0.00
H3456	UNITED HEALTHCARE OF NORTH CAROLINA	12,383	2.50	31	0	29	93.55	1	3.23	0	0.00	1	3.23
H4402	ALEXIAN BROTHERS COMMUNITY SERVICES	211	0.00	0	-	-	-	-	-	-	-	-	-
H4403	CARITEN INSURANCE COMPANY	12	0.00	0	-	-	-	-	-	-	-	-	-
H4404	HEALTHSPRING, INC.	349	2.87	1	0	0	0.00	0	0.00	1	100.00	0	0.00
H4454	HEALTHSPRING, INC.	24,377	1.15	28	0	18	64.29	8	28.57	0	0.00	2	7.14
H4456	JOHN DEERE HEALTH PLAN, INC.	20,228	1.24	25	0	19	76.00	4	16.00	1	4.00	1	4.00
H4461	CARITEN HEALTH PLAN IN	14,378	10.15	146	0	126	86.30	20	13.70	0	0.00	0	0.00
H5400	UNITED HEALTHCARE INSURANCE CO	398	0.00	0	-	-	-	-	-	-	-	-	-
H5401	UNITED HEALTHCARE INSURANCE	2,173	0.92	2	0	2	100.00	0	0.00	0	0.00	0	0.00
H5402	QUALITY HEALTH PLANS, INC	2,380	0.84	2	0	2	100.00	0	0.00	0	0.00	0	0.00
H5404	UNIVERSAL HEALTH CARE INC	0	-	2	0	1	50.00	1	50.00	0	0.00	0	0.00
H9011	UNITED HEALTHCARE OF FLORIDA INC.	10,717	1.68	18	0	11	61.11	4	22.22	1	5.56	2	11.11

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----- Region=05: CHICAGO -----													
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% wthDr
H1406	HUMANA INSURANCE COMPANY	40,446	3.81	154	0	73	47.40	27	17.53	49	31.82	5	3.25
H1407	HUMANA INSURANCE COMPANY	1,717	0.00	0	-	-	-	-	-	-	-	-	-
H1408	OSF HEALTH PLANS	1,338	2.99	4	0	2	50.00	2	50.00	0	0.00	0	0.00
H1412	COVENTRY HEALTH AND LIFE INSURANCE	273	0.00	0	-	-	-	-	-	-	-	-	-
H1459	ILLINOIS CENTRAL HOSPITAL ASSOCIATION	6,164	0.00	0	-	-	-	-	-	-	-	-	-
H1463	HEALTH ALLIANCE MEDICAL PLANS	7,434	3.50	26	0	18	69.23	6	23.08	1	3.85	1	3.85
H1468	OSF HEALTHPLANS, INC.	3,964	3.78	15	0	13	86.67	2	13.33	0	0.00	0	0.00
H1472	JOHN DEERE HEALTH PLAN, INC.	13,212	1.82	24	0	20	83.33	2	8.33	1	4.17	1	4.17
H1508	ADVANTAGE HEALTH SOLUTIONS, INC.	67	0.00	0	-	-	-	-	-	-	-	-	-
H1553	THE M PLAN, INC.	7,743	0.77	6	0	5	83.33	0	0.00	1	16.67	0	0.00
H1555	ARNETT HMO	4,406	0.91	4	0	3	75.00	1	25.00	0	0.00	0	0.00
H1558	WELBORN HEALTH PLAN	4,722	2.75	13	0	8	61.54	3	23.08	2	15.38	0	0.00
H1803	ANTHEM HEALTH PLANS OF KENTUCKY	1,132	0.00	0	-	-	-	-	-	-	-	-	-
H1849	ANTHEM HEALTH PLANS OF KENTUCKY, INC.	9,890	0.51	5	0	5	100.00	0	0.00	0	0.00	0	0.00
H2312	HEALTH ALLIANCE PLAN OF MICHIGAN	14,999	0.93	14	0	8	57.14	6	42.86	0	0.00	0	0.00
H2317	MCARE	0	-	6	0	3	50.00	2	33.33	1	16.67	0	0.00
H2350	BLUE CARE NETWORK SE MI	0	-	2	0	2	100.00	0	0.00	0	0.00	0	0.00
H2353	MCARE	5,509	2.00	11	0	8	72.73	1	9.09	1	9.09	1	9.09
H2354	HEALTHPLUS OF MICHIGAN	2,861	0.35	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H2406	UNITED HEALTHCARE INSURANCE COMPANY	1,016	0.00	0	-	-	-	-	-	-	-	-	-
H2407	UCARE MINNESOTA	109	0.00	0	-	-	-	-	-	-	-	-	-
H2450	MEDICA	23,242	0.73	17	0	13	76.47	3	17.65	1	5.88	0	0.00
H2456	UCARE MINNESOTA	2,158	0.00	0	-	-	-	-	-	-	-	-	-
H2457	METROPOLITAN HEALTH PLAN	404	0.00	0	-	-	-	-	-	-	-	-	-
H2458	MEDICA	2,211	0.00	0	-	-	-	-	-	-	-	-	-
H2459	UCARE MINNESOTA	25,856	1.66	43	0	37	86.05	5	11.63	1	2.33	0	0.00
H2461	FIRST PLAN OF MINNESOTA	1,581	0.00	0	-	-	-	-	-	-	-	-	-
H2462	HEALTHPARTNERS	16,604	1.87	31	0	27	87.10	1	3.23	2	6.45	1	3.23
H3607	KAISER FOUNDATION HP OF OHIO	0	-	9	0	9	100.00	0	0.00	0	0.00	0	0.00
H3610	COMMUNITY INSURANCE COMPANY	8,055	0.50	4	0	2	50.00	2	50.00	0	0.00	0	0.00
H3613	CONCORDIA CARE	202	0.00	0	-	-	-	-	-	-	-	-	-
H3614	TRIHEALTH SENIORLINK	191	0.00	0	-	-	-	-	-	-	-	-	-
H3616	UNITED HEALTHCARE INSURANCE	478	0.00	0	-	-	-	-	-	-	-	-	-
H3617	UNITED HEALTHCARE INSURANCE COMPANY	63	0.00	0	-	-	-	-	-	-	-	-	-
H3653	PARAMOUNT CARE, INC	17,834	2.47	44	0	37	84.09	5	11.36	1	2.27	1	2.27
H3655	COMMUNITY INSURANCE COMPANY	77,402	0.96	74	0	53	71.62	14	18.92	1	1.35	6	8.11
H3657	QUALCHOICE HEALTH PLAN	7,018	3.13	22	0	15	68.18	3	13.64	1	4.55	3	13.64
H3659	UNITED HEALTHCARE OF OHIO, INC.	33,742	1.72	58	0	51	87.93	5	8.62	0	0.00	2	3.45
H3660	SUMMACARE INC.	12,742	6.98	89	0	34	38.20	54	60.67	0	0.00	1	1.12
H3664	PRIMETIME MEDICAL INSURANCE COMPANY	15,896	3.27	52	0	43	82.69	8	15.38	1	1.92	0	0.00
H3668	MT. CARMEL HEALTH PLAN, INC.	15,397	0.78	12	0	5	41.67	3	25.00	4	33.33	0	0.00

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----- Region=05: CHICAGO -----  
(continued)

Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3672	HOMETOWN HEALTH PLAN	6,876	4.65	32	0	23	71.88	7	21.88	0	0.00	2	6.25
H5105	HEALTH PLAN OF THE UPPER OHIO V	1,219	1.64	2	0	1	50.00	0	0.00	0	0.00	1	50.00
H5151	HEALTH PLAN OF THE UPPER OHIO VALLEY	4,929	1.22	6	0	5	83.33	1	16.67	0	0.00	0	0.00
H5204	COMMUNITY LIVING ALLIANCE	152	0.00	0	-	-	-	-	-	-	-	-	-
H5206	COMMUNITY HEALTH PARTNERSHIP, I	355	0.00	0	-	-	-	-	-	-	-	-	-
H5207	COMMUNITY CARE ORGAN.OF MILWAUK	278	0.00	0	-	-	-	-	-	-	-	-	-
H5209	ELDER CARE OF DANE CO.-WI PARTN	414	0.00	0	-	-	-	-	-	-	-	-	-
H5211	SECURITY HEALTH PLAN	4,458	1.35	6	0	5	83.33	1	16.67	0	0.00	0	0.00
H5253	UNITED HEALTHCARE OF WISCONSIN,	5,032	0.79	4	0	4	100.00	0	0.00	0	0.00	0	0.00
H5254	NETWORK HEALTH PLAN OF WISCONSIN,INC	4,093	1.95	8	0	4	50.00	3	37.50	1	12.50	0	0.00
H5262	GUNDERSEN LUTHERAN HEALTH PLAN	7,787	1.93	15	0	8	53.33	6	40.00	1	6.67	0	0.00
H5264	DEAN HLTH PLAN, INC./DEANCAREHMO	5,071	1.18	6	0	4	66.67	0	0.00	1	16.67	1	16.67
H6140	WABASH MEM. HOSPITAL	1,783	0.00	0	-	-	-	-	-	-	-	-	-
H6141	SIDNEY HILLMAN HEALTH CARE	1,410	0.00	0	-	-	-	-	-	-	-	-	-
H6142	UNION HEALTH SERVICES, INC.	1,381	0.00	0	-	-	-	-	-	-	-	-	-
H6143	UNION MEDICAL CENTER	264	0.00	0	-	-	-	-	-	-	-	-	-
H6360	KAISER FOUNDATION HP OF OHIO	24,334	0.53	13	0	10	76.92	2	15.38	1	7.69	0	0.00
H6521	DEAN HLTH PLAN/DEANCAREHMO	0	-	5	0	4	80.00	1	20.00	0	0.00	0	0.00
H9005	GROUP HEALTH PLAN, INC.	16,768	1.61	27	0	22	81.48	5	18.52	0	0.00	0	0.00

----- Region=06: DALLAS -----

Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1951	OCHSNER HEALTH PLAN	36,418	6.62	241	0	133	55.19	15	6.22	54	22.41	39	16.18
H1961	TENET CHOICES, INC.	28,783	2.68	77	0	52	67.53	14	18.18	9	11.69	2	2.60
H3204	PRESBYTERIAN HEALTH PLAN	13,861	2.24	31	0	25	80.65	3	9.68	3	9.68	0	0.00
H3251	LOVELACE HEALTH PLAN, INC.	17,845	2.86	51	0	38	74.51	12	23.53	1	1.96	0	0.00
H3255	ST. JOSEPH HEALTHCARE PSO, INC.	5,780	4.67	27	0	15	55.56	11	40.74	1	3.70	0	0.00
H3749	PACIFICARE OF OKLAHOMA, INC.	19,085	5.19	99	0	45	45.45	4	4.04	44	44.44	6	6.06
H3755	COMMUNITY CARE HMO, INC	20,220	4.20	85	0	65	76.47	7	8.24	8	9.41	5	5.88
H4506	SELECTCARE OF TEXAS, L.L.C.	15,558	6.17	96	0	41	42.71	40	41.67	9	9.38	6	6.25
H4510	HUMANA HEALTH PLAN OF TEXAS,INC.	21,425	3.97	85	0	26	30.59	4	4.71	52	61.18	3	3.53
H4513	TEXAS HEALTHSPRING, INC.	14,797	1.28	19	0	3	15.79	5	26.32	11	57.89	0	0.00
H4514	LIFEMARK HEALTH PLAN OF TEXAS	481	0.00	0	-	-	-	-	-	-	-	-	-
H4556	SANTA FE EMPLOYEES HOSPITAL ASSOCIATI	6,539	0.00	0	-	-	-	-	-	-	-	-	-
H4559	HARRIS METHODIST TEXAS HP, IN	0	-	1	0	0	0.00	0	0.00	1	100.00	0	0.00

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----- Region=06: DALLAS ----- (continued)													
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% wthDr
H4564	SCOTT AND WHITE HEALTH PLAN	25,482	0.31	8	0	4	50.00	3	37.50	1	12.50	0	0.00
H4590	PACIFICARE OF TEXAS, INC.	77,305	7.68	594	1	192	32.38	34	5.73	349	58.85	18	3.04

  

----- Region=07: KANSAS CITY -----													
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% wthDr
H1413	UNITED HEALTHCARE INSURANCE	1,482	0.00	0	-	-	-	-	-	-	-	-	-
H1651	MEDICAL ASSOCIATES HEALTH PLAN, INC.	7,377	0.95	7	0	4	57.14	2	28.57	1	14.29	0	0.00
H1714	VIA CHRISTI OUTREACH	53	0.00	0	-	-	-	-	-	-	-	-	-
H2609	ALEXIAN BROTHERS COMMUNITY SERVICES	154	0.00	0	-	-	-	-	-	-	-	-	-
H2649	HUMANA HEALTH PLAN, INC.	18,476	3.03	56	0	27	48.21	4	7.14	23	41.07	2	3.57
H2654	UNITED HEALTHCARE OF THE MIDWEST, INC	57,130	0.63	36	0	25	69.44	8	22.22	1	2.78	2	5.56
H2663	GROUP HEALTH PLAN, INC.	15,978	5.82	93	0	72	77.42	16	17.20	4	4.30	1	1.08
H2666	MID AMERICA HEALTH	0	-	17	0	11	64.71	6	35.29	0	0.00	0	0.00
H2667	MERCY HEALTH PLANS OF MISSOURI INC.	24,731	2.71	67	0	51	76.12	8	11.94	5	7.46	3	4.48
H2672	COVENTRY HEALTH CARE OF KANSAS, INC.	14,911	2.21	33	0	25	75.76	5	15.15	3	9.09	0	0.00
H2802	UNITED HEALTHCARE OF THE MIDLANDS, IN	8,866	0.79	7	0	4	57.14	3	42.86	0	0.00	0	0.00
H2803	UNITED HEALTHCARE INSURANCE COMPANY	170	0.00	0	-	-	-	-	-	-	-	-	-
H5256	MEDICAL ASSOCIATES CLINIC HEALTH PLAN	914	4.38	4	0	2	50.00	1	25.00	1	25.00	0	0.00
H6261	ST. LOUIS LABOR HEALTH INSTITUTE	1,857	0.00	0	-	-	-	-	-	-	-	-	-

  

----- Region=08: DENVER -----													
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% wthDr
H0602	ROCKY MOUNTAIN HEALTH PLANS	19,693	1.37	27	0	23	85.19	4	14.81	0	0.00	0	0.00
H0609	PACIFICARE OF COLORADO, INC	50,050	4.50	225	0	169	75.11	14	6.22	35	15.56	7	3.11
H0613	TOTAL LONGTERM CARE, INC.	676	0.00	0	-	-	-	-	-	-	-	-	-
H0619	PACIFICARE OF COLORADO, INC	4,179	1.44	6	0	4	66.67	1	16.67	1	16.67	0	0.00
H0630	KAISER FOUNDATION HP OF CO	56,909	2.57	146	0	121	82.88	11	7.53	11	7.53	3	2.05
H0657	HMO HEALTH PLANS, INC.	684	0.00	0	-	-	-	-	-	-	-	-	-
H0662	EVERCARE COLORADO	2,620	0.00	0	-	-	-	-	-	-	-	-	-
H2403	SIOUX VALLEY HEALTH PLAN OF MINNESOTA	0	-	2	0	1	50.00	0	0.00	1	50.00	0	0.00



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----- Region=08: DENVER -----													
(continued)													
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3503	HEART OF AMERICA HMO	620	0.00	0	-	-	-	-	-	-	-	-	-
H4650	DESERET HEALTHCARE TRUST	4,228	0.00	0	-	-	-	-	-	-	-	-	-
H4652	UNION PACIFIC RAILROAD EMPLOYES' HEAL	13,200	0.00	0	-	-	-	-	-	-	-	-	-
----- Region=09: SAN FRANCISCO -----													
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0302	SUN HEALTH MEDISUN, INC.	15,938	11.42	182	0	149	81.87	15	8.24	7	3.85	11	6.04
H0303	PACIFICARE OF ARIZONA, INC	86,548	6.62	573	0	476	83.07	42	7.33	44	7.68	11	1.92
H0307	HUMANA HEALTH PLAN, INC.	14,244	11.58	165	0	39	23.64	5	3.03	120	72.73	1	0.61
H0313	PACIFICARE OF ARIZONA	326	3.07	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H0314	HEALTH NET LIFE INSURANCE	779	8.99	7	0	6	85.71	1	14.29	0	0.00	0	0.00
H0350	MARICOPA INTEGRATED HEALTH SYSTEM HP	7,430	6.46	48	0	40	83.33	6	12.50	0	0.00	2	4.17
H0351	HEALTH NET OF ARIZONA, INC.	35,939	10.43	375	0	292	77.87	41	10.93	33	8.80	9	2.40
H0354	CIGNA HEALTHCARE OF ARIZONA, INC.	43,976	5.07	223	0	186	83.41	17	7.62	15	6.73	5	2.24
H0357	EVERCARE PHOENIX	1,688	0.59	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H0502	CONTRA COSTA HEALTH PLAN	1,073	2.80	3	0	3	100.00	0	0.00	0	0.00	0	0.00
H0504	CA PHYSICIANS SERV/DBA BLUE SHIELD OF	70,565	11.24	793	0	687	86.63	53	6.68	20	2.52	33	4.16
H0523	AETNA U.S.HEALTHCARE OF CALIFORNIA IN	33,198	4.28	142	0	116	81.69	11	7.75	5	3.52	10	7.04
H0524	KAISER FOUNDATION HP, INC.	629,925	2.44	1,538	0	1207	78.48	130	8.45	172	11.18	29	1.89
H0525	UNITED HLTHCARE CA NORTH	0	-	1	0	0	0.00	1	100.00	0	0.00	0	0.00
H0526	KAISER FOUNDATION HP, INC.	0	-	1	0	0	0.00	0	0.00	1	100.00	0	0.00
H0529	PACIFICARE OF CALIFORNIA, INC.	0	-	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H0532	WESTERN HEALTH ADVANTAGE	2,901	7.93	23	0	17	73.91	4	17.39	1	4.35	1	4.35
H0538	UNIVERSAL CARE	1,612	7.44	12	0	11	91.67	0	0.00	0	0.00	1	8.33
H0540	UNICARE LIFE \$ HEALTH INSURANCE CO	286	0.00	0	-	-	-	-	-	-	-	-	-
H0542	ALTAMED HEALTH SERVICES CORP	134	0.00	0	-	-	-	-	-	-	-	-	-
H0543	PACIFICARE OF CALIFORNIA/SECURE HORIZ	354,977	6.86	2,434	0	1933	79.42	260	10.68	174	7.15	67	2.75
H0544	CAREMORE INSURANCE SERVICES	6	0.00	0	-	-	-	-	-	-	-	-	-
H0545	INTER VALLEY HEALTH PLAN, INC.	14,652	5.87	86	0	69	80.23	14	16.28	1	1.16	2	2.33
H0562	HEALTH NET_OF CA	100,781	7.20	726	0	522	71.90	88	12.12	51	7.02	65	8.95
H0563	HEALTH NET - SOUTH CA	0	-	1	0	0	0.00	0	0.00	1	100.00	0	0.00
H0564	BLUE CROSS OF CALIFORNIA	54,220	8.69	471	0	401	85.14	35	7.43	22	4.67	13	2.76
H0565	KAISER FOUNDATION HP, INC.	0	-	2	0	0	0.00	0	0.00	2	100.00	0	0.00
H0571	CHINESE COMMUNITY HEALTH PLAN	4,606	0.65	3	0	2	66.67	1	33.33	0	0.00	0	0.00
H0583	KAISER FOUNDATION HP, INC.	0	-	14	0	11	78.57	0	0.00	1	7.14	2	14.29

TABLE 5 - 2003  
Annual Report of Medicare Reconsideration Activity:  
Reconsiderations Received During 2003, and Distribution of Final  
Decisions, by Region and Plan

----- Region=09: SAN FRANCISCO -----  
(continued)

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% wthDr
H0584	KAISER FOUNDATION HP, INC.	0	-	2	0	1	50.00	0	0.00	0	0.00	1	50.00
H1200	KAISER FOUNDATION HP, INC.	1,008	0.00	0	-	-	-	-	-	-	-	-	-
H1230	KAISER FOUNDATION HP, INC.	20,471	0.24	5	0	5	100.00	0	0.00	0	0.00	0	0.00
H1251	HAWAII MED. SRVC. ASSN.	38,344	0.16	6	0	4	66.67	1	16.67	1	16.67	0	0.00
H2903	PACIFICARE OF NEVADA	30	0.00	0	-	-	-	-	-	-	-	-	-
H2931	HEALTH PLAN OF NEVADA, INC.	2,041	5.88	12	0	11	91.67	1	8.33	0	0.00	0	0.00
H2949	PACIFICARE OF NEVADA, INC	25,915	5.87	152	0	117	76.97	13	8.55	20	13.16	2	1.32
H2960	HOMETOWN HEALTH PLAN	5,638	3.90	22	0	17	77.27	5	22.73	0	0.00	0	0.00
H2961	HEALTH PLAN OF NEVADA	47,725	3.23	154	0	110	71.43	41	26.62	1	0.65	2	1.30
H6050	KAISER FOUNDATION HP, INC.	5,077	2.56	13	0	10	76.92	1	7.69	2	15.38	0	0.00
H6052	KAISER FOUNDATION HP, INC.	16,444	3.10	51	0	38	74.51	6	11.76	7	13.73	0	0.00
H6053	SANTE FE EMPLOYEES HOSPITAL ASSN.	953	0.00	0	-	-	-	-	-	-	-	-	-
H9016	UHP HEALTHCARE	15,425	1.56	24	0	18	75.00	4	16.67	0	0.00	2	8.33
H9104	SCAN HEALTH PLAN	50,883	6.64	338	0	257	76.04	63	18.64	5	1.48	13	3.85

----- Region=10: SEATTLE -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% wthDr
H1349	REGENCE BLUESHIELD OF IDAHO.	5,269	1.14	6	0	5	83.33	1	16.67	0	0.00	0	0.00
H1350	BLUE CROSS OF IDAHO HEALTH SERVICES,	9,248	6.38	59	0	45	76.27	13	22.03	1	1.69	0	0.00
H3805	PACIFICARE OF OREGON, INC.	24,558	3.95	97	0	54	55.67	24	24.74	17	17.53	2	2.06
H3806	HEALTH NET LIFE INSURANCE COMPANY	157	0.00	0	-	-	-	-	-	-	-	-	-
H3851	REGENCE HMO OREGON	41,357	0.39	16	0	12	75.00	1	6.25	2	12.50	1	6.25
H3856	REGENCE HMO OREGON	25,609	1.29	33	0	23	69.70	6	18.18	1	3.03	3	9.09
H3857	PROVIDENCE HEALTH PLAN	0	-	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H3864	CENTRAL OREGON INDPDNT HLTH SVCS, INC	8,969	4.13	37	0	30	81.08	7	18.92	0	0.00	0	0.00
H5005	PACIFICARE OF WASHINGTON, INC.	53,632	4.08	219	0	130	59.36	43	19.63	38	17.35	8	3.65
H5006	STERLING LIFE INSURANCE COMPANY	20,012	3.35	67	0	56	83.58	8	11.94	3	4.48	0	0.00
H5007	PROVIDENCE HEALTH SYSTEM	149	0.00	0	-	-	-	-	-	-	-	-	-
H5050	GROUP HEALTH COOP OF PUGET SOUND	59,484	3.03	180	0	148	82.22	28	15.56	2	1.11	2	1.11
H5055	QUAL-MED WASHINGTON HP	0	-	2	0	1	50.00	0	0.00	1	50.00	0	0.00
H9003	KAISER FOUNDATION HP OF THE N W	44,338	1.96	87	0	77	88.51	7	8.05	3	3.45	0	0.00
H9047	PROVIDENCE HEALTH PLAN	34,682	4.53	157	0	122	77.71	24	15.29	6	3.82	5	3.18
H9049	REGENCE HEALTH MAINTENANCE OF OREGON	790	1.27	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H9103	KAISER FOUNDATION HP OF THE N W	4,475	3.13	14	0	13	92.86	0	0.00	1	7.14	0	0.00
TOTAL		5,301,141	3.72	19,696	1	14086	71.52	2,592	13.16	2428	12.33	589	2.99

TABLE 5A - 2003  
Annual Report of Medicare Reconsideration Activity:  
Rate of Appeals During 2003, and Rate of Overturns per 1,000 Members  
by Region and Plan

----- Region=01: BOSTON -----								
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0752	OXFORD HEALTH PLANS (CT), INC.	1,320	12.88	17	17	5	3.79	29.41
H0755	HEALTH NET OF CONNECTICUT	27,853	6.89	192	192	37	1.33	19.27
H0759	MEDSPAN HEALTH OPTIONS	0	-	1	1	0	-	0.00
H2204	HARVARD PILGRIM HEALTH CARE OF NEW EN	1,125	0.89	1	1	0	0.00	0.00
H2206	HARVARD PILGRIM HEALTH CARE	35,468	0.93	33	33	5	0.14	15.15
H2218	HARBOR HEALTH SERVICES	106	0.00	0	-	-	-	-
H2219	FALLON COMMUNITY HEALTH PLAN	166	12.05	2	2	0	0.00	0.00
H2220	UPHAMS CORNER HEALTH COMMITTEE, INC.	88	0.00	0	-	-	-	-
H2221	ELDER SERV PLN/CAMBRIDGE HLTH ALLIANC	97	0.00	0	-	-	-	-
H2251	HMO BLUE	0	-	1	1	0	-	0.00
H2256	TUFTS ASSOCIATED HMO, INC.	61,900	2.29	142	142	14	0.23	9.86
H2259	EVERCARE	5,503	0.18	1	1	1	0.18	100.00
H2261	BLUE CROSS & BLUE SHIELD-MASSACHUSETT	35,207	1.42	50	50	11	0.31	22.00
H4102	UNITED HEALTH PLANS OF NEW ENGLAND, I	15,144	1.32	20	20	6	0.40	30.00
H4152	COORDINATED HEALTH PARTNERS	42,504	4.23	180	180	32	0.75	17.78
H9001	FALLON COMMUNITY HEALTH PLAN, INC.	33,692	3.59	121	121	23	0.68	19.01
----- Region=02: NEW YORK -----								
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0102	UNITED HEALTHCARE INSURANCE CO	254	3.94	1	1	0	0.00	0.00
H0103	UNITED HEALTHCARE INSURANCE CO	35	0.00	0	-	-	-	-
H3107	OXFORD HEALTH PLANS (NJ), INC.	1,236	10.52	13	13	0	0.00	0.00
H3108	AETNA HEALTH, INC	5,817	1.03	6	6	0	0.00	0.00
H3109	HORIZON HEALTHCARE OF NJ	46,103	0.59	27	27	4	0.09	14.81
H3152	AETNA U.S. HEALTHCARE, INC.	23,020	5.04	116	116	13	0.56	11.21
H3154	HORIZON HEALTHCARE OF NEW JERSEY, INC	10,357	7.82	81	81	20	1.93	24.69
H3156	AMERIHEALTH HMO_INC	2,957	3.72	11	11	0	0.00	0.00
H3164	AMERICHOICE OF NEW JERSEY, INC	1,820	3.30	6	6	0	0.00	0.00
H3304	EXCELLUS HEALTH PLAN, INC.	224	13.39	3	3	0	0.00	0.00
H3305	ROCHESTER AREA HMO/ DBA PREFERRED CAR	46,236	2.51	116	116	54	1.17	46.55
H3307	OXFORD HEALTH PLANS (NY) INC.	68,433	6.06	415	415	80	1.17	19.28
H3312	AETNA U.S. HEALTHCARE, INC.	18,393	6.03	111	111	18	0.98	16.22
H3314	HIP OF GREATER NEW YORK	5,174	6.18	32	32	4	0.77	12.50
H3321	INDEPENDENT LIVING SRVCS OF CEN NY	250	0.00	0	-	-	-	-
H3322	SENIOR CARE CONNECTION, INC.	82	0.00	0	-	-	-	-
H3323	GROUP HEALTH INCORPORATED	761	6.57	5	5	0	0.00	0.00

TABLE 5A - 2003  
Annual Report of Medicare Reconsideration Activity:  
Rate of Appeals During 2003, and Rate of Overturns per 1,000 Members  
by Region and Plan

----- Region=02: NEW YORK -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3324	HEALTHNOW NEW YORK, INC	100	0.00	0	-	-	-	-
H3325	MANAGED HEALTH, INC	17	0.00	0	-	-	-	-
H3326	UNITED HEALTHCARE INSURANCE OF NY	55	0.00	0	-	-	-	-
H3330	HIP OF GREATER NEW YORK	104,880	3.03	318	318	73	0.70	22.96
H3351	EXCELLUS HEALTH PLAN, INC.	33,221	4.33	144	144	20	0.60	13.89
H3356	EXCELLUS HEALTH PLAN, INC.	24,485	0.98	24	24	2	0.08	8.33
H3359	MANAGED HEALTH, INC.	17,631	0.45	8	8	2	0.11	25.00
H3361	WELLCARE_OF NEW YORK, INC.	651	3.07	2	2	0	0.00	0.00
H3362	INDEPENDENT HEALTH ASSOC.	22,475	2.98	67	67	5	0.22	7.46
H3366	HEALTH NET OF NY	6,002	3.50	21	21	3	0.50	14.29
H3370	EMPIRE BLUE CROSS-BLUE SHIELD	51,830	6.35	329	329	102	1.97	31.00
H3379	UNITED HEALTHCARE OF NEW YORK, INC.	9,187	1.42	13	13	3	0.33	23.08
H3384	HEALTHNOW\BLUE CROSS BLUE SHIELD OF W	34,462	2.70	93	93	19	0.55	20.43
H3385	NEW YORK CARE PLUS INS	0	-	1	1	1	-	100.00
H3387	AMERCHOICE OF NEW YORK, INC	2,380	2.52	6	6	0	0.00	0.00
H3388	CAPITAL DISTRICT PHYSICIANS' HP, INC.	8,359	6.34	53	53	6	0.72	11.32
H4003	MMM HEALTHCARE, INC.	25,570	0.35	9	9	1	0.04	11.11
H6331	BORO MEDICAL CENTER	3,897	0.00	0	-	-	-	-
H6334	NY HOTEL TRADES COUNCIL&HOTEL ASSN OF	3,792	0.00	0	-	-	-	-
H9101	ELDERPLAN, INC. - SHMO	11,812	6.43	76	76	20	1.69	26.32

----- Region=03: PHILADELPHIA -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
90091	UNITED MINE WORKERS OF AMERICA	51,221	0.31	16	16	1	0.02	6.25
H0954	KAISER FNDN HP OF THE MID-ATLANTIC ST	0	-	26	26	2	-	7.69
H2108	ELDER HEALTH MARYLAND HMO, INC.	2,833	2.12	6	6	0	0.00	0.00
H2109	HOPKINS ELDERPLUS	134	0.00	0	-	-	-	-
H2110	AETNA HEALTH PLAN	2,690	1.49	4	4	1	0.37	25.00
H2150	KAISER FNDN HP OF THE MID-ATLANTIC ST	28,561	3.12	89	89	11	0.39	12.36
H2155	EVERCARE	2,868	0.00	0	-	-	-	-
H3615	COVENTRY HEALTH & LIFE INSURANCE	4	0.00	0	-	-	-	-
H3673	HEALTHAMERICA PA,DBA HEALTHASSURANCE	1,051	0.00	0	-	-	-	-
H3907	UPMC HEALTH PLAN	13,735	1.82	25	25	4	0.29	16.00
H3908	TRUSTEES OF THE UNIVERSITY OF PENNSYL	138	0.00	0	-	-	-	-
H3909	INDEPENDENCE BLUE CROSS	22,738	3.03	69	69	7	0.31	10.14

TABLE 5A - 2003  
Annual Report of Medicare Reconsideration Activity:  
Rate of Appeals During 2003, and Rate of Overturns per 1,000 Members  
by Region and Plan

----- Region=03: PHILADELPHIA -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3911	HEALTHAMERICA PI,DBA HEALTHASSU	2,472	0.00	0	-	-	-	-
H3912	UNITED HEALTHCARE INSURANCE COMPANY	335	0.00	0	-	-	-	-
H3913	UPMC HEALTH BENEFITS, INC.	266	0.00	0	-	-	-	-
H3914	AETNA HEALTH, INC.	2,539	0.79	2	2	2	0.79	100.00
H3915	COVENTRY HEALTH AND LIFE INSURANCE	1	0.00	0	-	-	-	-
H3916	HIGHMARK INC.	19	105.26	2	2	0	0.00	0.00
H3931	AETNA U.S. HEALTHCARE,INC.	21,349	2.86	61	61	2	0.09	3.28
H3949	HEALTH_NET OF PENNSYLVANIA, INC.	3,403	2.06	7	7	1	0.29	14.29
H3952	KEYSTONE HEALTH PLAN EAST, INC.	137,960	3.13	432	432	37	0.27	8.56
H3954	GEISINGER HEALTH PLAN	33,882	3.34	113	113	15	0.44	13.27
H3957	KEYSTONE HEALTH PLAN WEST, INC.	188,198	4.49	845	845	84	0.45	9.94
H3959	HEALTHAMERICA PENNSYLVANIA, INC.	29,551	4.33	128	128	23	0.78	17.97
H3962	KEYSTONE HEALTH PLAN CENTRAL,INC.	19,963	5.86	117	117	26	1.30	22.22
H3963	INDEPENDENCE BLUE CROSS	0	-	1	1	0	-	0.00
H3963	INDEPENDENCE BLUE CROSS	0	-	1	1	0	-	0.00
H3964	HEALTH PARTNERS OF PHILADELPHIA INC	14,712	4.96	73	73	37	2.51	50.68
H3972	AMERICOHOICE OF PENNSYLVANIA, INC	8,172	0.49	4	4	1	0.12	25.00
H4103	HEALTH ASSURANCE PENNSYLVANIA	154	0.00	0	-	-	-	-
H4906	C & O HOSPITAL EMPLOYEES ASSOCIATION	2,875	0.00	0	-	-	-	-
H5102	HEALTH PLAN OF THE UPPER OHIO VALLEY	2,774	2.88	8	8	1	0.36	12.50
H5104	CARELINK HEALTH PLANS INC.	742	0.00	0	-	-	-	-
H5149	CARELINK HEALTH PLANS INC.	1,955	0.00	0	-	-	-	-

----- Region=04: ATLANTA -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0150	THE OATH OF ALABAMA, INC.	4,906	6.32	31	31	11	2.24	35.48
H0151	UNITED HEALTHCARE OF ALABAMA, INC.	24,050	0.42	10	10	2	0.08	20.00
H0154	VIVA HEALTH, INC.	14,477	2.21	32	32	5	0.35	15.63
H1010	CAPITAL GROUP HEALTH SVC OF FL	5,071	2.37	12	12	2	0.39	16.67
H1013	FOUNDATION HALTH A FLA HEALTH PLAN, I	20,518	3.90	80	80	14	0.68	17.50
H1016	AV-MED HEALTH PLAN INC	24,016	5.00	120	120	24	1.00	20.00
H1019	PHYSICIANS HEALTHCARE PLANS, INC	41,312	1.50	62	62	16	0.39	25.81
H1021	HEALTH OPTIONS, INC	327	0.00	0	-	-	-	-
H1026	HEALTH OPTIONS, INC	36,885	3.23	119	119	15	0.41	12.61
H1032	WELL CARE HMO, INC.	39,838	1.71	68	68	8	0.20	11.76

TABLE 5A - 2003  
Annual Report of Medicare Reconsideration Activity:  
Rate of Appeals During 2003, and Rate of Overturns per 1,000 Members  
by Region and Plan

----- Region=04: ATLANTA -----

Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1034	AMERICA'S HEALTH CHOICE MEDICAL PLAN	12,082	0.00	0	-	-	-	-
H1035	FLORIDA HEALTH CARE PLAN, INC.	16,679	1.02	17	17	2	0.12	11.76
H1036	HUMANA MEDICAL PLAN, INC	226,845	2.48	562	562	72	0.32	12.81
H1037	CHOICE CARE HEALTH PLAN	2,865	0.00	0	-	-	-	-
H1040	UNITED HEALTHCARE INSURANCE CO. OF IL	384	10.42	4	4	0	0.00	0.00
H1043	FLORIDA PACE CENTERS, INC.	8	0.00	0	-	-	-	-
H1045	PREFERRED CARE PARTNERS	3,939	1.02	4	4	0	0.00	0.00
H1047	HUMANA INSURANCE COMPANY	45	0.00	0	-	-	-	-
H1057	AV-MED H PLAN GAINSVILLE	0	-	1	1	0	-	0.00
H1062	AV-MED H PLAN TAMPA	0	-	1	1	0	-	0.00
H1071	HEALTH OPTIONS JACKSONVILLE	0	-	27	27	1	-	3.70
H1076	VISTA HEALTHPLAN, INC.	8,873	6.99	62	62	9	1.01	14.52
H1078	NEIGHBORHOOD HEALTH PARTNERSHIP INC	34,856	9.21	321	321	32	0.92	9.97
H1080	UNITED HEALTHCARE OF FL, INC.	34,128	1.17	40	40	2	0.06	5.00
H1082	HEALTH OPTIONS WEST COAST	0	-	50	50	1	-	2.00
H1083	EVERCARE TAMPA	2,111	0.95	2	2	0	0.00	0.00
H1099	HEALTH FIRST HEALTH PLANS, INC.	16,287	7.80	127	127	21	1.29	16.54
H1106	PROVIDERS DIRECT HEALTH PLAN OF GA, IN	0	-	5	5	4	-	80.00
H1151	EVERCARE	2,635	0.00	0	-	-	-	-
H1168	BLUE CROSS BLUE SHIELD HEALTH CARE GA	19,315	3.37	65	65	11	0.57	16.92
H1169	ST JOSEPHS CARE MGT CORP	0	-	1	1	0	-	0.00
H1170	KAISER FOUNDATION HP OF GA, INC.	13,884	1.80	25	25	2	0.14	8.00
H1804	HUMANA INSURANCE COMPANY	994	1.01	1	1	0	0.00	0.00
H1890	HUMANA - LOUISVILLE	0	-	2	2	0	-	0.00
H2502	FAMILY HEALTH CARE PLUS, INC.	781	5.12	4	4	0	0.00	0.00
H3403	UNITED HEALTHCARE INSURANCE CO.	570	0.00	0	-	-	-	-
H3449	PARTNERS NATIONAL HEALTH PLANS OF NC,	33,497	2.90	97	97	23	0.69	23.71
H3455	QUALCHOICE OF NORTH CAROLINA INC,	0	-	8	8	1	-	12.50
H3456	UNITED HEALTHCARE OF NORTH CAROLINA	12,383	2.50	31	31	1	0.08	3.23
H4402	ALEXIAN BROTHERS COMMUNITY SERVICES	211	0.00	0	-	-	-	-
H4403	CARITEN INSURANCE COMPANY	12	0.00	0	-	-	-	-
H4404	HEALTHSPRING, INC.	349	2.87	1	1	0	0.00	0.00
H4454	HEALTHSPRING, INC.	24,377	1.15	28	28	8	0.33	28.57
H4456	JOHN DEERE HEALTH PLAN, INC.	20,228	1.24	25	25	4	0.20	16.00
H4461	CARITEN HEALTH PLAN IN	14,378	10.15	146	146	20	1.39	13.70
H5400	UNITED HEALTHCARE INSURANCE CO	398	0.00	0	-	-	-	-
H5401	UNITED HEALTHCARE INSURANCE	2,173	0.92	2	2	0	0.00	0.00
H5402	QUALITY HEALTH PLANS, INC	2,380	0.84	2	2	0	0.00	0.00
H5404	UNIVERSAL HEALTH CARE INC	0	-	2	2	1	-	50.00
H9011	UNITED HEALTHCARE OF FLORIDA INC.	10,717	1.68	18	18	4	0.37	22.22

TABLE 5A - 2003  
Annual Report of Medicare Reconsideration Activity:  
Rate of Appeals During 2003, and Rate of Overturns per 1,000 Members  
by Region and Plan

----- Region=05: CHICAGO -----

Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1406	HUMANA INSURANCE COMPANY	40,446	3.81	154	154	27	0.67	17.53
H1407	HUMANA INSURANCE COMPANY	1,717	0.00	0	-	-	-	-
H1408	OSF HEALTH PLANS	1,338	2.99	4	4	2	1.49	50.00
H1412	COVENTRY HEALTH AND LIFE INSURANCE	273	0.00	0	-	-	-	-
H1459	ILLINOIS CENTRAL HOSPITAL ASSOCIATION	6,164	0.00	0	-	-	-	-
H1463	HEALTH ALLIANCE MEDICAL PLANS	7,434	3.50	26	26	6	0.81	23.08
H1468	OSF HEALTHPLANS, INC.	3,964	3.78	15	15	2	0.50	13.33
H1472	JOHN DEERE HEALTH PLAN, INC.	13,212	1.82	24	24	2	0.15	8.33
H1508	ADVANTAGE HEALTH SOLUTIONS, INC.	67	0.00	0	-	-	-	-
H1553	THE M PLAN, INC.	7,743	0.77	6	6	0	0.00	0.00
H1555	ARNETT HMO	4,406	0.91	4	4	1	0.23	25.00
H1558	WELBORN HEALTH PLAN	4,722	2.75	13	13	3	0.64	23.08
H1803	ANTHEM HEALTH PLANS OF KENTUCKY	1,132	0.00	0	-	-	-	-
H1849	ANTHEM HEALTH PLANS OF KENTUCKY, INC.	9,890	0.51	5	5	0	0.00	0.00
H2312	HEALTH ALLIANCE PLAN OF MICHIGAN	14,999	0.93	14	14	6	0.40	42.86
H2317	MCARE	0	-	6	6	2	-	33.33
H2350	BLUE CARE NETWORK SE MI	0	-	2	2	0	-	0.00
H2353	MCARE	5,509	2.00	11	11	1	0.18	9.09
H2354	HEALTHPLUS OF MICHIGAN	2,861	0.35	1	1	0	0.00	0.00
H2406	UNITED HEALTHCARE INSURANCE COMPANY	1,016	0.00	0	-	-	-	-
H2407	UCARE MINNESOTA	109	0.00	0	-	-	-	-
H2450	MEDICA	23,242	0.73	17	17	3	0.13	17.65
H2456	UCARE MINNESOTA	2,158	0.00	0	-	-	-	-
H2457	METROPOLITAN HEALTH PLAN	404	0.00	0	-	-	-	-
H2458	MEDICA	2,211	0.00	0	-	-	-	-
H2459	UCARE MINNESOTA	25,856	1.66	43	43	5	0.19	11.63
H2461	FIRST PLAN OF MINNESOTA	1,581	0.00	0	-	-	-	-
H2462	HEALTHPARTNERS	16,604	1.87	31	31	1	0.06	3.23
H3607	KAISER FOUNDATION HP OF OHIO	0	-	9	9	0	-	0.00
H3610	COMMUNITY INSURANCE COMPANY	8,055	0.50	4	4	2	0.25	50.00
H3613	CONCORDIA CARE	202	0.00	0	-	-	-	-
H3614	TRIHEALTH SENIORLINK	191	0.00	0	-	-	-	-
H3616	UNITED HEALTHCARE INSURANCE	478	0.00	0	-	-	-	-
H3617	UNITED HEALTHCARE INSURANCE COMPANY	63	0.00	0	-	-	-	-
H3653	PARAMOUNT CARE, INC	17,834	2.47	44	44	5	0.28	11.36
H3655	COMMUNITY INSURANCE COMPANY	77,402	0.96	74	74	14	0.18	18.92
H3657	QUALCHOICE HEALTH PLAN	7,018	3.13	22	22	3	0.43	13.64
H3659	UNITED HEALTHCARE OF OHIO, INC.	33,742	1.72	58	58	5	0.15	8.62
H3660	SUMMACARE INC.	12,742	6.98	89	89	54	4.24	60.67
H3664	PRIMETIME MEDICAL INSURANCE COMPANY	15,896	3.27	52	52	8	0.50	15.38
H3668	MT. CARMEL HEALTH PLAN, INC.	15,397	0.78	12	12	3	0.19	25.00

TABLE 5A - 2003  
Annual Report of Medicare Reconsideration Activity:  
Rate of Appeals During 2003, and Rate of Overturns per 1,000 Members  
by Region and Plan

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Region=05: CHICAGO  
(continued)  
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Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3672	HOMETOWN HEALTH PLAN	6,876	4.65	32	32	7	1.02	21.88
H5105	HEALTH PLAN OF THE UPPER OHIO V	1,219	1.64	2	2	0	0.00	0.00
H5151	HEALTH PLAN OF THE UPPER OHIO VALLEY	4,929	1.22	6	6	1	0.20	16.67
H5204	COMMUNITY LIVING ALLIANCE	152	0.00	0	-	-	-	-
H5206	COMMUNITY HEALTH PARTNERSHIP, I	355	0.00	0	-	-	-	-
H5207	COMMUNITY CARE ORGAN.OF MILWAUK	278	0.00	0	-	-	-	-
H5209	ELDER CARE OF DANE CO.-WI PARTN	414	0.00	0	-	-	-	-
H5211	SECURITY HEALTH PLAN	4,458	1.35	6	6	1	0.22	16.67
H5253	UNITED HEALTHCARE OF WISCONSIN,	5,032	0.79	4	4	0	0.00	0.00
H5254	NETWORK HEALTH PLAN OF WISCONSIN,INC	4,093	1.95	8	8	3	0.73	37.50
H5262	GUNDERSEN LUTHERAN HEALTH PLAN	7,787	1.93	15	15	6	0.77	40.00
H5264	DEAN HLTH PLAN, INC./DEANCAREHMO	5,071	1.18	6	6	0	0.00	0.00
H6140	WABASH MEM. HOSPITAL	1,783	0.00	0	-	-	-	-
H6141	SIDNEY HILLMAN HEALTH CARE	1,410	0.00	0	-	-	-	-
H6142	UNION HEALTH SERVICES, INC.	1,381	0.00	0	-	-	-	-
H6143	UNION MEDICAL CENTER	264	0.00	0	-	-	-	-
H6360	KAISER FOUNDATION HP OF OHIO	24,334	0.53	13	13	2	0.08	15.38
H6521	DEAN HLTH PLAN/DEANCAREHMO	0	-	5	5	1	-	20.00
H9005	GROUP HEALTH PLAN, INC.	16,768	1.61	27	27	5	0.30	18.52

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Region=06: DALLAS  
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Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1951	OCHSNER HEALTH PLAN	36,418	6.62	241	241	15	0.41	6.22
H1961	TENET CHOICES, INC.	28,783	2.68	77	77	14	0.49	18.18
H3204	PRESBYTERIAN HEALTH PLAN	13,861	2.24	31	31	3	0.22	9.68
H3251	LOVELACE HEALTH PLAN, INC.	17,845	2.86	51	51	12	0.67	23.53
H3255	ST. JOSEPH HEALTHCARE PSO, INC.	5,780	4.67	27	27	11	1.90	40.74
H3749	PACIFICARE OF OKLAHOMA, INC.	19,085	5.19	99	99	4	0.21	4.04
H3755	COMMUNITY CARE HMO, INC	20,220	4.20	85	85	7	0.35	8.24
H4506	SELECTCARE OF TEXAS, L.L.C.	15,558	6.17	96	96	40	2.57	41.67
H4510	HUMANA HEALTH PLAN OF TEXAS,INC.	21,425	3.97	85	85	4	0.19	4.71
H4513	TEXAS HEALTHSPRING, INC.	14,797	1.28	19	19	5	0.34	26.32
H4514	LIFEMARK HEALTH PLAN OF TEXAS	481	0.00	0	-	-	-	-
H4556	SANTA FE EMPLOYEES HOSPITAL ASSOCIATI	6,539	0.00	0	-	-	-	-
H4559	HARRIS METHODIST TEXAS HP, IN	0	-	1	1	0	-	0.00



TABLE 5A - 2003  
Annual Report of Medicare Reconsideration Activity:  
Rate of Appeals During 2003, and Rate of Overturns per 1,000 Members  
by Region and Plan

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Region=06: DALLAS  
(continued)  
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Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4564	SCOTT AND WHITE HEALTH PLAN	25,482	0.31	8	8	3	0.12	37.50
H4590	PACIFICARE OF TEXAS, INC.	77,305	7.68	594	593	34	0.44	5.73

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Region=07: KANSAS CITY  
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Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1413	UNITED HEALTHCARE INSURANCE	1,482	0.00	0	-	-	-	-
H1651	MEDICAL ASSOCIATES HEALTH PLAN, INC.	7,377	0.95	7	7	2	0.27	28.57
H1714	VIA CHRISTI OUTREACH	53	0.00	0	-	-	-	-
H2609	ALEXIAN BROTHERS COMMUNITY SERVICES	154	0.00	0	-	-	-	-
H2649	HUMANA HEALTH PLAN, INC.	18,476	3.03	56	56	4	0.22	7.14
H2654	UNITED HEALTHCARE OF THE MIDWEST, INC	57,130	0.63	36	36	8	0.14	22.22
H2663	GROUP HEALTH PLAN, INC.	15,978	5.82	93	93	16	1.00	17.20
H2666	MID AMERICA HEALTH	0	-	17	17	6	-	35.29
H2667	MERCY HEALTH PLANS OF MISSOURI INC.	24,731	2.71	67	67	8	0.32	11.94
H2672	COVENTRY HEALTH CARE OF KANSAS, INC.	14,911	2.21	33	33	5	0.34	15.15
H2802	UNITED HEALTHCARE OF THE MIDLANDS, IN	8,866	0.79	7	7	3	0.34	42.86
H2803	UNITED HEALTHCARE INSURANCE COMPANY	170	0.00	0	-	-	-	-
H5256	MEDICAL ASSOCIATES CLINIC HEALTH PLAN	914	4.38	4	4	1	1.09	25.00
H6261	ST. LOUIS LABOR HEALTH INSTITUTE	1,857	0.00	0	-	-	-	-

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Region=08: DENVER  
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Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0602	ROCKY MOUNTAIN HEALTH PLANS	19,693	1.37	27	27	4	0.20	14.81
H0609	PACIFICARE OF COLORADO, INC	50,050	4.50	225	225	14	0.28	6.22
H0613	TOTAL LONGTERM CARE, INC.	676	0.00	0	-	-	-	-
H0619	PACIFICARE OF COLORADO, INC	4,179	1.44	6	6	1	0.24	16.67
H0630	KAISER FOUNDATION HP OF CO	56,909	2.57	146	146	11	0.19	7.53
H0657	HMO HEALTH PLANS, INC.	684	0.00	0	-	-	-	-
H0662	EVERCARE COLORADO	2,620	0.00	0	-	-	-	-
H2403	SIOUX VALLEY HEALTH PLAN OF MINNESOTA	0	-	2	2	0	-	0.00

TABLE 5A - 2003  
Annual Report of Medicare Reconsideration Activity:  
Rate of Appeals During 2003, and Rate of Overturns per 1,000 Members  
by Region and Plan

----- Region=08: DENVER -----								
(continued)								
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3503	HEART OF AMERICA HMO	620	0.00	0	-	-	-	-
H4650	DESERET HEALTHCARE TRUST	4,228	0.00	0	-	-	-	-
H4652	UNION PACIFIC RAILROAD EMPLOYES' HEAL	13,200	0.00	0	-	-	-	-
----- Region=09: SAN FRANCISCO -----								
Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0302	SUN HEALTH MEDISUN, INC.	15,938	11.42	182	182	15	0.94	8.24
H0303	PACIFICARE OF ARIZONA, INC	86,548	6.62	573	573	42	0.49	7.33
H0307	HUMANA HEALTH PLAN, INC.	14,244	11.58	165	165	5	0.35	3.03
H0313	PACIFICARE OF ARIZONA	326	3.07	1	1	0	0.00	0.00
H0314	HEALTH NET LIFE INSURANCE	779	8.99	7	7	1	1.28	14.29
H0350	MARICOPA INTEGRATED HEALTH SYSTEM HP	7,430	6.46	48	48	6	0.81	12.50
H0351	HEALTH NET OF ARIZONA, INC.	35,939	10.43	375	375	41	1.14	10.93
H0354	CIGNA HEALTHCARE OF ARIZONA, INC.	43,976	5.07	223	223	17	0.39	7.62
H0357	EVERCARE PHOENIX	1,688	0.59	1	1	0	0.00	0.00
H0502	CONTRA COSTA HEALTH PLAN	1,073	2.80	3	3	0	0.00	0.00
H0504	CA PHYSICIANS SERV/DBA BLUE SHIELD OF	70,565	11.24	793	793	53	0.75	6.68
H0523	AETNA U.S.HEALTHCARE OF CALIFORNIA IN	33,198	4.28	142	142	11	0.33	7.75
H0524	KAISER FOUNDATION HP, INC.	629,925	2.44	1,538	1,538	130	0.21	8.45
H0525	UNITED HLTHCARE CA NORTH	0	-	1	1	1	-	100.00
H0526	KAISER FOUNDATION HP, INC.	0	-	1	1	0	-	0.00
H0529	PACIFICARE OF CALIFORNIA, INC.	0	-	1	1	0	-	0.00
H0532	WESTERN HEALTH ADVANTAGE	2,901	7.93	23	23	4	1.38	17.39
H0538	UNIVERSAL CARE	1,612	7.44	12	12	0	0.00	0.00
H0540	UNICARE LIFE \$ HEALTH INSURANCE CO	286	0.00	0	-	-	-	-
H0542	ALTAMED HEALTH SERVICES CORP	134	0.00	0	-	-	-	-
H0543	PACIFICARE OF CALIFORNIA/SECURE HORIZ	354,977	6.86	2,434	2,434	260	0.73	10.68
H0544	CAREMORE INSURANCE SERVICES	6	0.00	0	-	-	-	-
H0545	INTER VALLEY HEALTH PLAN, INC.	14,652	5.87	86	86	14	0.96	16.28
H0562	HEALTH NET_OF CA	100,781	7.20	726	726	88	0.87	12.12
H0563	HEALTH NET - SOUTH CA	0	-	1	1	0	-	0.00
H0564	BLUE CROSS OF CALIFORNIA	54,220	8.69	471	471	35	0.65	7.43
H0565	KAISER FOUNDATION HP, INC.	0	-	2	2	0	-	0.00
H0571	CHINESE COMMUNITY HEALTH PLAN	4,606	0.65	3	3	1	0.22	33.33
H0583	KAISER FOUNDATION HP, INC.	0	-	14	14	0	-	0.00

TABLE 5A - 2003  
Annual Report of Medicare Reconsideration Activity:  
Rate of Appeals During 2003, and Rate of Overturns per 1,000 Members  
by Region and Plan

----- Region=09: SAN FRANCISCO -----  
(continued)

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0584	KAISER FOUNDATION HP, INC.	0	-	2	2	0	-	0.00
H1200	KAISER FOUNDATION HP, INC.	1,008	0.00	0	-	-	-	-
H1230	KAISER FOUNDATION HP, INC.	20,471	0.24	5	5	0	0.00	0.00
H1251	HAWAII MED. SRVC. ASSN.	38,344	0.16	6	6	1	0.03	16.67
H2903	PACIFICARE OF NEVADA	30	0.00	0	-	-	-	-
H2931	HEALTH PLAN OF NEVADA, INC.	2,041	5.88	12	12	1	0.49	8.33
H2949	PACIFICARE OF NEVADA, INC	25,915	5.87	152	152	13	0.50	8.55
H2960	HOMETOWN HEALTH PLAN	5,638	3.90	22	22	5	0.89	22.73
H2961	HEALTH PLAN OF NEVADA	47,725	3.23	154	154	41	0.86	26.62
H6050	KAISER FOUNDATION HP, INC.	5,077	2.56	13	13	1	0.20	7.69
H6052	KAISER FOUNDATION HP, INC.	16,444	3.10	51	51	6	0.36	11.76
H6053	SANTE FE EMPLOYEES HOSPITAL ASSN.	953	0.00	0	-	-	-	-
H9016	UHP HEALTHCARE	15,425	1.56	24	24	4	0.26	16.67
H9104	SCAN HEALTH PLAN	50,883	6.64	338	338	63	1.24	18.64

----- Region=10: SEATTLE -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1349	REGENCE BLUESHIELD OF IDAHO.	5,269	1.14	6	6	1	0.19	16.67
H1350	BLUE CROSS OF IDAHO HEALTH SERVICES,	9,248	6.38	59	59	13	1.41	22.03
H3805	PACIFICARE OF OREGON, INC.	24,558	3.95	97	97	24	0.98	24.74
H3806	HEALTH NET LIFE INSURANCE COMPANY	157	0.00	0	-	-	-	-
H3851	REGENCE HMO OREGON	41,357	0.39	16	16	1	0.02	6.25
H3856	REGENCE HMO OREGON	25,609	1.29	33	33	6	0.23	18.18
H3857	PROVIDENCE HEALTH PLAN	0	-	1	1	0	-	0.00
H3864	CENTRAL OREGON INDPDNT HLTH SVCS, INC	8,969	4.13	37	37	7	0.78	18.92
H5005	PACIFICARE OF WASHINGTON, INC.	53,632	4.08	219	219	43	0.80	19.63
H5006	STERLING LIFE INSURANCE COMPANY	20,012	3.35	67	67	8	0.40	11.94
H5007	PROVIDENCE HEALTH SYSTEM	149	0.00	0	-	-	-	-
H5050	GROUP HEALTH COOP OF PUGET SOUND	59,484	3.03	180	180	28	0.47	15.56
H5055	QUAL-MED WASHINGTON HP	0	-	2	2	0	-	0.00
H9003	KAISER FOUNDATION HP OF THE N W	44,338	1.96	87	87	7	0.16	8.05
H9047	PROVIDENCE HEALTH PLAN	34,682	4.53	157	157	24	0.69	15.29
H9049	REGENCE HEALTH MAINTENANCE OF OREGON	790	1.27	1	1	0	0.00	0.00
H9103	KAISER FOUNDATION HP OF THE N W	4,475	3.13	14	14	0	0.00	0.00
TOTAL		5,301,141	3.72	19,696	19,695	2,592	0.49	13.16













TABLE 6 - 2003 EXPEDITED APPEALS  
 Annual Report of Medicare Reconsideration Activity:  
 Expedited Reconsiderations Received During 2003, and Distribution of Final  
 Decisions, by Region and Plan

----- Region=05: CHICAGO -----  
 (continued)

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5209	ELDER CARE OF DANE CO.-WI PARTN	414	0.00	0	-	-	-	-	-	-	-	-	-
H5211	SECURITY HEALTH PLAN	4,458	0.00	0	-	-	-	-	-	-	-	-	-
H5253	UNITED HEALTHCARE OF WISCONSIN,	5,032	0.00	0	-	-	-	-	-	-	-	-	-
H5254	NETWORK HEALTH PLAN OF WISCONSIN, INC	4,093	0.24	1	0	0	0.00	1	100.00	0	0.00	0	0.00
H5262	GUNDERSEN LUTHERAN HEALTH PLAN	7,787	0.39	3	0	1	33.33	2	66.67	0	0.00	0	0.00
H5264	DEAN HLTH PLAN, INC./DEANCAREHMO	5,071	0.00	0	-	-	-	-	-	-	-	-	-
H6140	WABASH MEM. HOSPITAL	1,783	0.00	0	-	-	-	-	-	-	-	-	-
H6141	SIDNEY HILLMAN HEALTH CARE	1,410	0.00	0	-	-	-	-	-	-	-	-	-
H6142	UNION HEALTH SERVICES, INC.	1,381	0.00	0	-	-	-	-	-	-	-	-	-
H6143	UNION MEDICAL CENTER	264	0.00	0	-	-	-	-	-	-	-	-	-
H6360	KAISER FOUNDATION HP OF OHIO	24,334	0.12	3	0	3	100.00	0	0.00	0	0.00	0	0.00
H9005	GROUP HEALTH PLAN, INC.	16,768	0.24	4	0	3	75.00	1	25.00	0	0.00	0	0.00

----- Region=06: DALLAS -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1951	OCHSNER HEALTH PLAN	36,418	0.69	25	0	20	80.00	3	12.00	2	8.00	0	0.00
H1961	TENET CHOICES, INC.	28,783	0.14	4	0	2	50.00	1	25.00	1	25.00	0	0.00
H3204	PRESBYTERIAN HEALTH PLAN	13,861	0.14	2	0	1	50.00	1	50.00	0	0.00	0	0.00
H3251	LOVELACE HEALTH PLAN, INC.	17,845	1.12	20	0	12	60.00	8	40.00	0	0.00	0	0.00
H3255	ST. JOSEPH HEALTHCARE PSO, INC.	5,780	0.35	2	0	2	100.00	0	0.00	0	0.00	0	0.00
H3749	PACIFICARE OF OKLAHOMA, INC.	19,085	0.31	6	0	6	100.00	0	0.00	0	0.00	0	0.00
H3755	COMMUNITY CARE HMO, INC	20,220	0.00	0	-	-	-	-	-	-	-	-	-
H4506	SELECTCARE OF TEXAS, L.L.C.	15,558	0.13	2	0	1	50.00	0	0.00	0	0.00	1	50.00
H4510	HUMANA HEALTH PLAN OF TEXAS, INC.	21,425	0.14	3	0	2	66.67	1	33.33	0	0.00	0	0.00
H4513	TEXAS HEALTHSPRING, INC.	14,797	0.00	0	-	-	-	-	-	-	-	-	-
H4514	LIFEMARK HEALTH PLAN OF TEXAS	481	0.00	0	-	-	-	-	-	-	-	-	-
H4556	SANTA FE EMPLOYEES HOSPITAL ASSOCIATI	6,539	0.00	0	-	-	-	-	-	-	-	-	-
H4564	SCOTT AND WHITE HEALTH PLAN	25,482	0.04	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H4590	PACIFICARE OF TEXAS, INC.	77,305	0.54	42	0	26	61.90	10	23.81	5	11.90	1	2.38

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2003 divided by the mid-year enrollment, times 1,000.

TABLE 6 - 2003 EXPEDITED APPEALS  
 Annual Report of Medicare Reconsideration Activity:  
 Expedited Reconsiderations Received During 2003, and Distribution of Final  
 Decisions, by Region and Plan

----- Region=07: KANSAS CITY -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1413	UNITED HEALTHCARE INSURANCE	1,482	0.00	0	-	-	-	-	-	-	-	-	-
H1651	MEDICAL ASSOCIATES HEALTH PLAN, INC.	7,377	0.14	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H1714	VIA CHRISTI OUTREACH	53	0.00	0	-	-	-	-	-	-	-	-	-
H2609	ALEXIAN BROTHERS COMMUNITY SERVICES	154	0.00	0	-	-	-	-	-	-	-	-	-
H2649	HUMANA HEALTH PLAN, INC.	18,476	0.11	2	0	0	0.00	2	100.00	0	0.00	0	0.00
H2654	UNITED HEALTHCARE OF THE MIDWEST, INC	57,130	0.09	5	0	1	20.00	4	80.00	0	0.00	0	0.00
H2663	GROUP HEALTH PLAN, INC.	15,978	0.31	5	0	2	40.00	2	40.00	1	20.00	0	0.00
H2667	MERCY HEALTH PLANS OF MISSOURI INC.	24,731	0.04	1	0	0	0.00	0	0.00	0	0.00	1	100.00
H2672	COVENTRY HEALTH CARE OF KANSAS, INC.	14,911	0.20	3	0	2	66.67	1	33.33	0	0.00	0	0.00
H2802	UNITED HEALTHCARE OF THE MIDLANDS, IN	8,866	0.00	0	-	-	-	-	-	-	-	-	-
H2803	UNITED HEALTHCARE INSURANCE COMPANY	170	0.00	0	-	-	-	-	-	-	-	-	-
H5256	MEDICAL ASSOCIATES CLINIC HEALTH PLAN	914	0.00	0	-	-	-	-	-	-	-	-	-
H6261	ST. LOUIS LABOR HEALTH INSTITUTE	1,857	0.00	0	-	-	-	-	-	-	-	-	-

----- Region=08: DENVER -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0602	ROCKY MOUNTAIN HEALTH PLANS	19,693	0.15	3	0	3	100.00	0	0.00	0	0.00	0	0.00
H0609	PACIFICARE OF COLORADO, INC	50,050	0.46	23	0	19	82.61	3	13.04	1	4.35	0	0.00
H0613	TOTAL LONGTERM CARE, INC.	676	0.00	0	-	-	-	-	-	-	-	-	-
H0619	PACIFICARE OF COLORADO, INC	4,179	0.72	3	0	2	66.67	1	33.33	0	0.00	0	0.00
H0630	KAISER FOUNDATION HP OF CO	56,909	0.58	33	0	24	72.73	6	18.18	3	9.09	0	0.00
H0657	HMO HEALTH PLANS, INC.	684	0.00	0	-	-	-	-	-	-	-	-	-
H0662	EVERCARE COLORADO	2,620	0.00	0	-	-	-	-	-	-	-	-	-
H3503	HEART OF AMERICA HMO	620	0.00	0	-	-	-	-	-	-	-	-	-
H4650	DESERET HEALTHCARE TRUST	4,228	0.00	0	-	-	-	-	-	-	-	-	-
H4652	UNION PACIFIC RAILROAD EMPLOYEES' HEAL	13,200	0.00	0	-	-	-	-	-	-	-	-	-

----- Region=09: SAN FRANCISCO -----

Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0302	SUN HEALTH MEDISUN, INC.	15,938	0.75	12	0	9	75.00	3	25.00	0	0.00	0	0.00
H0303	PACIFICARE OF ARIZONA, INC	86,548	0.97	84	0	69	82.14	8	9.52	6	7.14	1	1.19

TABLE 6 - 2003 EXPEDITED APPEALS  
Annual Report of Medicare Reconsideration Activity:  
Expedited Reconsiderations Received During 2003, and Distribution of Final  
Decisions, by Region and Plan

----- Region=09: SAN FRANCISCO -----

Contract	Plan	2003 Enrollment	Rate/ 1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0307	HUMANA HEALTH PLAN, INC.	14,244	0.00	0	-	-	-	-	-	-	-	-	-
H0313	PACIFICARE OF ARIZONA	326	0.00	0	-	-	-	-	-	-	-	-	-
H0314	HEALTH NET LIFE INSURANCE	779	1.28	1	0	0	0.00	1	100.00	0	0.00	0	0.00
H0350	MARICOPA INTEGRATED HEALTH SYSTEM HP	7,430	0.13	1	0	0	0.00	1	100.00	0	0.00	0	0.00
H0351	HEALTH NET OF ARIZONA, INC.	35,939	0.95	34	0	26	76.47	8	23.53	0	0.00	0	0.00
H0354	CIGNA HEALTHCARE OF ARIZONA, INC.	43,976	0.48	21	0	18	85.71	2	9.52	0	0.00	1	4.76
H0357	EVERCARE PHOENIX	1,688	0.00	0	-	-	-	-	-	-	-	-	-
H0502	CONTRA COSTA HEALTH PLAN	1,073	0.00	0	-	-	-	-	-	-	-	-	-
H0504	CA PHYSICIANS SERV/DBA BLUE SHIELD OF	70,565	2.79	197	0	158	80.20	24	12.18	7	3.55	8	4.06
H0523	AETNA U.S.HEALTHCARE OF CALIFORNIA IN	33,198	0.87	29	0	24	82.76	4	13.79	1	3.45	0	0.00
H0524	KAISER FOUNDATION HP, INC.	629,925	0.57	362	0	310	85.64	33	9.12	10	2.76	9	2.49
H0532	WESTERN HEALTH ADVANTAGE	2,901	0.00	0	-	-	-	-	-	-	-	-	-
H0538	UNIVERSAL CARE	1,612	1.24	2	0	2	100.00	0	0.00	0	0.00	0	0.00
H0540	UNICARE LIFE \$ HEALTH INSURANCE CO	286	0.00	0	-	-	-	-	-	-	-	-	-
H0542	ALTAMED HEALTH SERVICES CORP	134	0.00	0	-	-	-	-	-	-	-	-	-
H0543	PACIFICARE OF CALIFORNIA/SECURE HORIZ	354,977	1.18	420	0	335	79.76	64	15.24	16	3.81	5	1.19
H0544	CAREMORE INSURANCE SERVICES	6	0.00	0	-	-	-	-	-	-	-	-	-
H0545	INTER VALLEY HEALTH PLAN, INC.	14,652	1.02	15	0	12	80.00	3	20.00	0	0.00	0	0.00
H0562	HEALTH NET_OF CA	100,781	1.86	187	0	128	68.45	37	19.79	13	6.95	9	4.81
H0564	BLUE CROSS OF CALIFORNIA	54,220	1.27	69	0	57	82.61	6	8.70	1	1.45	5	7.25
H0571	CHINESE COMMUNITY HEALTH PLAN	4,606	0.22	1	0	0	0.00	1	100.00	0	0.00	0	0.00
H0584	KAISER FOUNDATION HP, INC.	0	-	1	0	0	0.00	0	0.00	0	0.00	1	100.00
H1200	KAISER FOUNDATION HP, INC.	1,008	0.00	0	-	-	-	-	-	-	-	-	-
H1230	KAISER FOUNDATION HP, INC.	20,471	0.15	3	0	3	100.00	0	0.00	0	0.00	0	0.00
H1251	HAWAII MED. SRVC. ASSN.	38,344	0.00	0	-	-	-	-	-	-	-	-	-
H2903	PACIFICARE OF NEVADA	30	0.00	0	-	-	-	-	-	-	-	-	-
H2931	HEALTH PLAN OF NEVADA, INC.	2,041	0.00	0	-	-	-	-	-	-	-	-	-
H2949	PACIFICARE OF NEVADA, INC	25,915	0.54	14	0	12	85.71	1	7.14	1	7.14	0	0.00
H2960	HOMETOWN HEALTH PLAN	5,638	0.18	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H2961	HEALTH PLAN OF NEVADA	47,725	0.21	10	0	8	80.00	2	20.00	0	0.00	0	0.00
H6050	KAISER FOUNDATION HP, INC.	5,077	0.59	3	0	3	100.00	0	0.00	0	0.00	0	0.00
H6052	KAISER FOUNDATION HP, INC.	16,444	1.09	18	0	16	88.89	2	11.11	0	0.00	0	0.00
H6053	SANTE FE EMPLOYEES HOSPITAL ASSN.	953	0.00	0	-	-	-	-	-	-	-	-	-
H9016	UHP HEALTHCARE	15,425	0.19	3	0	1	33.33	1	33.33	0	0.00	1	33.33
H9104	SCAN HEALTH PLAN	50,883	1.69	86	0	58	67.44	26	30.23	0	0.00	2	2.33

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Center for Health Dispute Resolution

TABLE 6 - 2003 EXPEDITED APPEALS  
 Annual Report of Medicare Reconsideration Activity:  
 Expedited Reconsiderations Received During 2003, and Distribution of Final  
 Decisions, by Region and Plan

----- Region=10: SEATTLE -----													
Contract	Plan	2003 Enrollment	Rate/1,000	Recons Received 2003	Recons Not Yet Decided	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1349	REGENCE BLUESHIELD OF IDAHO.	5,269	0.00	0	-	-	-	-	-	-	-	-	-
H1350	BLUE CROSS OF IDAHO HEALTH SERVICES,	9,248	0.11	1	0	1	100.00	0	0.00	0	0.00	0	0.00
H3805	PACIFICARE OF OREGON, INC.	24,558	0.65	16	0	9	56.25	4	25.00	3	18.75	0	0.00
H3806	HEALTH NET LIFE INSURANCE COMPANY	157	0.00	0	-	-	-	-	-	-	-	-	-
H3851	REGENCE HMO OREGON	41,357	0.05	2	0	0	0.00	0	0.00	1	50.00	1	50.00
H3856	REGENCE HMO OREGON	25,609	0.08	2	0	1	50.00	1	50.00	0	0.00	0	0.00
H3864	CENTRAL OREGON INDPDNT HLTH SVCS, INC	8,969	0.00	0	-	-	-	-	-	-	-	-	-
H5005	PACIFICARE OF WASHINGTON, INC.	53,632	0.71	38	0	23	60.53	10	26.32	5	13.16	0	0.00
H5006	STERLING LIFE INSURANCE COMPANY	20,012	0.15	3	0	3	100.00	0	0.00	0	0.00	0	0.00
H5007	PROVIDENCE HEALTH SYSTEM	149	0.00	0	-	-	-	-	-	-	-	-	-
H5050	GROUP HEALTH COOP OF PUGET SOUND	59,484	0.81	48	0	39	81.25	8	16.67	0	0.00	1	2.08
H9003	KAISER FOUNDATION HP OF THE N W	44,338	0.23	10	0	10	100.00	0	0.00	0	0.00	0	0.00
H9047	PROVIDENCE HEALTH PLAN	34,682	0.20	7	0	4	57.14	3	42.86	0	0.00	0	0.00
H9049	REGENCE HEALTH MAINTENANCE OF OREGON	790	0.00	0	-	-	-	-	-	-	-	-	-
H9103	KAISER FOUNDATION HP OF THE N W	4,475	1.12	5	0	5	100.00	0	0.00	0	0.00	0	0.00
TOTAL		5,301,141	0.69	3,679	0	2619	71.19	820	22.29	149	4.05	91	2.47

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Center for Health Dispute Resolution